

**PACIFIC GAS AND ELECTRIC COMPANY  
Wildfire Mitigation Plans Discovery 2022  
Data Response**

PG&E Data Request No.:	CalAdvocates_025-Q08		
PG&E File Name:	WMP-Discovery2022_DR_CalAdvocates_025-Q08		
Request Date:	July 8, 2022	Requester DR No.:	CalAdvocates-PGE-NonCase-2022WMP-25
Date Sent:	July 13, 2022	Requesting Party:	Public Advocates Office
PG&E Witness:		Requester:	Holly Wehrman

The following questions relate to PG&E's June 27, 2022 response to the *Revision Notice For Pacific Gas And Electric Company's 2022 Wildfire Mitigation Plan Update* issued by Energy Safety on May 26, 2022.

Questions 8-9 relate to PG&E's response to Critical Issue RN-PG&E-22-07.

**QUESTION 08**

Pages 33-35 of PG&E's response include Table RN-PG&E-22-08-01: Timeline and Update on Actions To Increase Asset Inspection Quality. Please provide an updated copy of this Table with the following additional information in the "Timeline for Implementation" column:

- a) Date the action was initiated.
- b) Date the action was completed (if applicable).

**ANSWER 08**

	Listed Action	Update of Progress	Timeline for Implementation	Start Date	End Date
1	Launching a pilot to expand the QC program for systems inspection	Launching a pilot to expand the QC program for systems inspection	Completed	07/2021	01/2022
2	Enhancing the continuous monitoring of performance trends in systems inspections to provide a better analysis of systemic issues	The organization is currently leveraging the PG&E Lean Operating System to keep focus on non-conformances, learning opportunities and trends to better analysis of systemic issues	Completed	10/2021	04/2022
3	Performing real-time validation and	The build and implementation of the process has completed.	Completed	10/2021	04/2022

	correction of failed or non-conformance issues in systems inspections	Validation is currently real time. A recent example of a completed corrective action is the implementation of daily and weekly tailboards to clarify requirements and updates to job-aids. Corrective actions, such as this, have resulted in positive improvements as validated in QC Review data.			
4	Immediately escalating any non-adherence to systems inspections processes and procedures	This effort was incorporated into the scope of the activity above (performing real-time validation and correction). Non-adherence is currently escalated using the real-time validation and correction process. We will have seen both favorable and unfavorable trends week-over-week in this area.	Completed	10/2021	04/2022
5	Investigating systemic issues in systems inspections	Systemic issue trends are segregated from human performance issues using the above performance trending activity. This enables targeted investigations of causes.	Completed	02/2022	05/2022
6	Integrating all systems inspections QC data for ease of access and use	Leveraging an IT solution, the use of Foundry as a single source of data has been implemented. The identified plan will be completed by the end of the year. This will enable real-time reporting/tracking to further improve visibility.	End of Q4 2022	02/2022	12/2022
7	Investigating and validating root causes of poor performance in systems inspections	This effort is approximately 30% completed. Analysis, review of findings, identification of root causes, and corrective actions have been implemented. A pilot has been completed. We support learnings monthly, our next phase will improve cadence to weekly.	End of Q4 2022	05/2022	12/2022

8	Monitoring systems inspections corrective actions for effectiveness.	This effort was incorporated into the scope of the root cause and corrective action activity above	End of Q4 2022	05/2022	12/2022
9	Creating and focusing on a new category of activity in systems inspections called "Continuous Improvement" activities.	This process allows for real-time feedback of performance as well as tracking/trending data and identifying systemic issues. To date, we have seen various areas of opportunity shared by inspectors and leaders on our approaches. We also have received insights from external observers and other entities we incorporate. We review and look to implement no regret actions that aid our quality improvement approaches.	Completed	10/2021	05/2022