

PACIFIC GAS AND ELECTRIC COMPANY
Wildfire Mitigation Plans Discovery 2022
Data Response

PG&E Data Request No.:	OEIS_005-Q08		
PG&E File Name:	WMP-Discovery2022_DR_OEIS_005-Q08		
Request Date:	March 18, 2022	Requester DR No.:	OEIS-PG&E-22-005
Date Sent:	March 23, 2022	Requesting Party:	Office of Energy Infrastructure Safety
PG&E Witness:		Requester:	Kevin Miller

SUBJECT: PSPS NOTIFICATION

QUESTION 08

Regarding PSPS notification, discussing lessons learned from 2021, on p. 866 PG&E indicates “external communications and customer notification processes showed large improvements in 2021. PG&E will continue to work on this as an area for further improvement in 2022, focusing on decreasing the amount of time required to send customer notifications, accuracy of notifications, automating processes, and for issuing updated notifications based on scope changes due to weather.”

- a) To what granularity is customer notification correlated with circuit sectionalization?
- b) Is PG&E able to send Initial Notifications of a Potential PSPS De-Energization and Notifications of Cancellation of PSPS De-Energization to customers on a discrete circuit segment, as opposed to an entire circuit?
- c) If a) and b) are not currently true, are there plans to notify customers regarding PSPS events at the segment level?
- d) If there are plans to notify customers regarding PSPS events at the segment level, what is the timeline for implementing segment-level notification?
- e) If there are no plans to notify customers regarding PSPS events at the segment level, what is the reasoning behind this decision?
- f) If there are one or more technical issues that prohibit or otherwise make segment-level notification impossible or impractical, explain those issues.

ANSWER 08

- a) PG&E creates notifications based on the customers downstream of the device that it plans to open on that specific circuit based on the scope of the event. The planned device could be a SCADA or manual device based on where the risk area for that event intersects the circuit.
- b) PG&E is able to send Initial Notifications of a Potential PSPS De-Energization and Notifications of Cancellation of PSPS De-Energization to customers on the circuit segment level. See answer a) for how PG&E creates notifications.
- c) Not applicable.

- d) Not applicable.
- e) Not applicable.
- f) Not applicable.