

**Community Wildfire Safety Program**  
**PG&E Virtual Safety Town Hall – Alpine, Amador, Calaveras, Mariposa and Tuolumne Counties**  
**Post-Event Report**  
May 18, 2021

On May 5, 2021, PG&E held an online safety town hall, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding 2017 and 2018 wildfires.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) program. The purpose of the event was to share safety, utility service-related information and customer resources for Alpine, Amador, Calaveras, Mariposa and Tuolumne county residents, gather input and respond to questions. Due to COVID-19 health and safety guidelines, the safety town hall was conducted virtually.

The following report has been prepared to provide an overview of the safety town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Safety Town Hall Summary

- **Date:** May 5, 2021
- **Time:** 12:00 p.m. to 1:00 p.m.
- **Total Attendees:** 92
- **PG&E Presenters:**
  - Vanessa Bryan, Senior Manager, PSPS, Customer Engagement and Strategy
  - Ahmad Ababneh, Vice President of Major Projects and Programs for Electric Operations
  - Nathan Alonzo, Local Government Relations Representative
  - Alisha Lomeli, Supervising Vegetation Program Manager
  - Deron Mills, Public Safety Specialist
  - Dave Meier, Senior Manager of PG&E's Yosemite and Stockton Divisions
- **Additional representatives present to assist with questions included:**
  - Dylan George, Local Government Relations Representative
  - Sarah Rasheed, Local Government Relations Representative
  - Michael Gaffney, Local Public Affairs Representative
  - Pam Perdue, Public Safety Specialist
  - Mike Webb, Public Safety Specialist

The event featured a 30-minute presentation on PG&E's wildfire prevention plans, an overview of 2020 Public Safety Power Shutoff events and weather-related safety tips, followed by a 30-minute Q&A session. Participants could either join via the virtual conference platform or by calling into a toll-free number. Closed captioning was available in English, Spanish and Chinese.

### Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Approximately 41,019 email invitations sent to all electric customers with an email address in Alpine, Amador, Calaveras, Mariposa and Tuolumne counties
- Social media postings on Facebook and Instagram
- Media advisory
- Outreach to city, county and tribal officials as well as community-based organizations

Sample invitations and outreach materials can be found in Appendix A.

### Question and Answer Session Summary

Throughout the town hall, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the virtual webinar platform. A total of 33 questions and comments were received.

The Q&A portion focused on the following themes:

- Vegetation Management
  - Wood management practices
  - Defensible space around homes and roadways
  - How to report a tree or branch touching a power line
  - How to request expanded enhanced vegetation management in Amador County
- Generator rebate program
- Definition of system hardening and where customers can find local progress updates
- How the high fire-threat areas are determined
- Electric vehicle charging pilot at Customer Resource Centers
- How sectionalizing may mitigate outages in Tuolumne County
- PG&E weather stations and high-definition cameras

The full list of questions/comments received during the Q&A session can be found in Appendix B.

### Recording and Presentation Availability

A copy of the presentation and a recording of the event will be available on PG&E's website at [www.pge.com/firesafetywebinars](http://www.pge.com/firesafetywebinars). Also available are presentations and recordings of additional webinars PG&E has hosted about wildfire safety, including:

- Regional webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators

- Spanish-language and Chinese-language webinars

**APPENDIX A:  
EVENT INVITATION AND OUTREACH**

**CUSTOMER EMAIL INVITE**



**PG&E Virtual Safety Town Hall  
Mariposa, Tuolumne, Calaveras, Alpine  
and Amador Counties**

**Wednesday, May 5 | 12-1:30 P.M.**

**Register today »**

**Learn more »**

You are invited to join us for an interactive, regionally-focused safety town hall as we discuss our plans for reducing wildfire risks with residents of Mariposa, Tuolumne, Calaveras, Alpine and Amador counties. During this town hall, you will have a chance to ask questions and share feedback with the PG&E team.

**Topics Include:**

- PG&E's wildfire prevention plans
- Overview of 2020 Public Safety Power Shutoffs
- Local vegetation management efforts

**We hope that you can join us.** To access the Safety Town Hall or view recordings of past wildfire safety webinars, visit [pge.com/firesafetywebinars](https://pge.com/firesafetywebinars) »

**Do you have a plan to stay safe?** For more information, including tips on how you and your family can stay safe in the event of an emergency, please visit [safetyactioncenter.pge.com](https://safetyactioncenter.pge.com) »



Following the wildfires in 2017 and 2018, some of the changes included in this email are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

For inquiries, please do not reply to this email. Submit feedback via [Contact Us](#). "PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation 77 Beale St. San Francisco, CA 94105.

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SEED

Para obtener asistencia de traducción en más de 250 idiomas, póngase en contacto con PG&E.

如需超過250種語言翻譯支援，可聯絡PG&E。

Để giúp đỡ dịch bằng hơn 250 ngôn ngữ, xin vui lòng liên lạc với PG&E.

Para sa tulong sa pagsasalin sa higit sa 250 karadagan wika mangyaring makipag-ugnayan sa PG&E.

Для языковой поддержки на более 250 языках, пожалуйста, свяжитесь с PG&E.

250 개 이상의 추가 언어로 번역 된 지원을 받으려면 PG&E에 문의하십시오.

250以上の言語での翻訳サポートについては、PG&Eにお問い合わせください。

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لخدمة الترجمة لأكثر من 250 لغة الرجاء الاتصال بـ PG&E

اگر نیاز به ترجمه به بیش از 250 زبان دارید، لطفاً با PG&E به زبان خود تماس بگیرید

For translated support in over 250 additional languages, please contact PG&E at:

**1-866-743-6589 »**

## EVENT MEDIA ADVISORY



Marketing and Communications | 77 Beale Street | San Francisco, CA 94105 | 415.973.5930 | [www.pge.com](http://www.pge.com)

May 3, 2021

### **PG&E Hosting Virtual Safety Town Hall on Wednesday For Alpine, Amador, Calaveras, Mariposa and Tuolumne Counties to Discuss Ongoing Safety Work to Prevent Wildfires**

*Customers invited to join online webinar event to hear and ask questions on wildfire prevention plans and Public Safety Power Shutoff improvements*

**SAN FRANCISCO, Calif.**— Pacific Gas and Electric Company (PG&E) is continuing its important work to further reduce wildfire risks and improve the safety of its electric system. To help ensure that customers are part of its safety efforts, PG&E will be hosting an interactive, virtual safety town hall with Alpine, Amador, Calaveras, Mariposa and Tuolumne county residents where the company will provide an overview of its work to further prevent wildfires and improvements to its Public Safety Power Shutoff (PSPS) Program.

The virtual safety town hall will feature a brief presentation and an opportunity for participants to ask questions and provide feedback.

The event will take place on Wednesday, May 5, 2021, from noon to 1:30 p.m. and can be accessed through the link or dial-in below or through PG&E's website, [pge.com/firesafetywebinars](http://pge.com/firesafetywebinars).

**Click this link to join:** [bit.ly/2PIB4RB](https://bit.ly/2PIB4RB)

**Attendee Dial-in:** (866) 501-6088

**Conference ID:** 1613539

During the town hall, members of PG&E's safety and leadership team will discuss:

- PG&E's wildfire prevention plans
- Public Safety Power Shutoff events
- Resources to help customers prepare for wildfires

While the webinar event will focus on customers impacted by a Public Safety Power Shutoff event in 2020, any of PG&E's customers are welcome to join. Closed captioning will be available in English, Spanish and Chinese and there will be a dial-in number for those who are not able to join online.

Additional information and resources to help customers prepare for and stay safe during an emergency can be found at PG&E's Safety Action Center at [safetyactioncenter.pge.com](https://safetyactioncenter.pge.com).

To learn more about PG&E's Community Wildfire Safety Program, visit [pge.com/wildfiresafety](https://pge.com/wildfiresafety).

## About PG&E

Pacific Gas and Electric Company, a subsidiary of [PG&E Corporation](https://www.pge.com) (NYSE:PCG), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit [pge.com](https://pge.com) and [pge.com/news](https://pge.com/news).



**FACEBOOK POST**

 **Pacific Gas and Electric Company** ✓  
May 3 at 1:57 PM · 🌐

We want to hear from you. PG&E is hosting a virtual, interactive town hall this Wednesday, May 5 from 12:00 – 1:30 p.m. for Alpine, Amador, Calaveras, Mariposa and Tuolumne county residents. Join us as we share information about our work to prevent wildfires, answer your questions and gather feedback from you. For more information, visit [www.pge.com/firesafetywebinars](http://www.pge.com/firesafetywebinars)

  
**Virtual Safety Town Hall**  
for Alpine, Amador, Calaveras, Mariposa  
and Tuolumne residents


**MAY 5 AT NOON**

[pge.com/firesafetywebinars](http://pge.com/firesafetywebinars) ➔





INSTAGRAM POST



The image shows an Instagram post from the account 'pacificgasandelectric'. The post features a blue banner with the PG&E logo and the text 'Virtual Safety Town Hall for Alpine, Amador, Calaveras, Mariposa and Tuolumne residents'. Below this, it says 'MAY 5 AT NOON' and provides a link to 'pge.com/firesafetywebinars'. The main image of the post shows a utility worker in a hard hat and safety vest working on a power line tower. The post text says: 'We want to hear from you. PG&E is hosting a virtual and interactive town hall this Wednesday, May 5 from 12:00 – 1:30 p.m. where we will share information about our work to prevent wildfires in Alpine, Amador, Calaveras, Mariposa and Tuolumne counties, answer your questions and gather feedback. For more information, visit www.pge.com/firesafetywebinars'. The post has 39 likes and was posted 6 days ago. There is a comment input field at the bottom.

**PG&E** **Virtual Safety Town Hall**  
for Alpine, Amador, Calaveras,  
Mariposa and Tuolumne residents

**MAY 5 AT NOON**  
[pge.com/firesafetywebinars](http://pge.com/firesafetywebinars)

**pacificgasandelectric** • Following ...

**pacificgasandelectric** We want to hear from you. PG&E is hosting a virtual and interactive town hall this Wednesday, May 5 from 12:00 – 1:30 p.m. where we will share information about our work to prevent wildfires in Alpine, Amador, Calaveras, Mariposa and Tuolumne counties, answer your questions and gather feedback. For more information, visit [www.pge.com/firesafetywebinars](http://www.pge.com/firesafetywebinars)

6d

39 likes  
6 DAYS AGO

Add a comment... [Post](#)

## **APPENDIX B: EVENT QUESTIONS AND COMMENTS**

The below questions and comments have been listed in the order received.

- Good Afternoon, DRAIL is present so if we need to share any info for you to share please just let me know. Thank you!
- We received 125 Goal Zero Yeti 1500x's last Friday 4/30/21 and are set and are readying ourselves for distribution. :-)
- Can you please share the link?
- Thank you!
- Can you define, "hardening lines"?
- They are currently "hardening" our neighborhood - it's not what they promised.
- How do you determine where the highest fire-threat areas are?
- Why are there no sectionalizing devices in Tuolumne County?
- Are the cameras continuously monitored?
- This is BS you've been given to read - why not take unvetted calls. You guys are currently screwing over our street.
- How can I directly discuss with a (PG&E Employee) hardening distribution assets and changing non-exempt equipment to Exempt Hardware on Tier 2 private property in Amador County?
- If I have a tree or branch touching a power line, what is the best way to contact PG&E to have them check/cut the tree/branch?
- Is there an opportunity to exponentially expand the EVM work in Amador County? Only 2 miles planned in Amador County in 2021. Can you share how we can expand and accelerate this important vegetation management work in Amador County?
- That is awesome, we are planning to add the other CBO's information with the materials that we distribute to those that receive resources directly from us and the informational handouts we distribute at the CRCs.
- Any help with financing to purchase a generator, so we will have power during outages?
- Would you give the link regarding your disability program? Thanks.
- Another good informative session.
- The weather maps, camera etc. are awesome.
- Look forward to the pilot app coming out - also isn't there a pilot program for EV charging at CRCs?
- My experience of the PSPS in Tuolumne County is that essentially the whole county is out. Will sectionalizing help that?
- Why doesn't PG&E have any concerns with the leaf/needles and broken dead limbs under your lines? Seems to be a broken live line would ignite this type of debris.
- Where can I look at your system hardening plan, to figure out where in the hardening plan our home/address shows up?
- When large material is left in the home's defensible space, will PG&E move it?
- Thanx for doing this webinar - it was very helpful!

- PG&E should look into using drones in addition to fixed cameras. A Bay Area company, called Skydio, has the exact drone PG&E should consider.
- Is PG&E or anyone removing trees, brush, dead foliage along dead end roads to assist with egress during a fire?
- We have had issues with trees dropped into a home's defensible space and it is left in large trunks that are very formidable for home owners to deal with.
- Regarding large wood left on premises, some areas have local charity groups that will come collect it and give it to seniors who need it.
- I believe leaving any large material in a defensible space is PG&E creating a danger and burdening residents. It also puts the homeowner into violation of PRC 4291. It has been happening frequently in Mariposa over the last few years.
- Wonderful presentation PG&E Team, you are much appreciated here at DRAIL! :-)
- That is a weak reply to putting people into danger and violation of PRC 4291. I asked about moving the material out of the defensible space.
- A homeowner can sign a paper allowing you to remove the trunks and logs. Using the "private property" excuse is weak.
- Thank you! Think he needs room in budget.