

PACIFIC GAS AND ELECTRIC COMPANY
Wildfire Mitigation Plans Discovery 2023-2025
Data Response

PG&E Data Request No.:	CalAdvocates_034-Q003		
PG&E File Name:	WMP-Discovery2023-2025_DR_CalAdvocates_034-Q003		
Request Date:	December 12, 2023	Requester DR No.:	CalAdvocates-PGE-2023WMP-34
Date Sent:	January 22, 2024	Requesting Party:	Public Advocates Office
PG&E Witness:		Requester:	Justin Hagler

The following questions pertain to PG&E's 2023-2025 WMP Revision 3, submitted on September 27, 2023.

QUESTION 003

Regarding circuits with EPSS capabilities:

- a) Provide a table or Excel sheet of complaints and claims filed by customers related to outages on circuits with EPSS settings enabled at the time of outage. For each item, provide the following information in separate columns:
- i) The Circuit name and ID associated with the complainant;
 - ii) The date each complaint or claim was received;
 - iii) Description of each complaint/claim;
 - iv) Resolution of each complaint/claim;
 - v) Due date of each resolution;
- Actual completion date of each resolution.
- b) Provide an updated excel table of "EPSS Outages Monthly Report_20220118.xlsx" provided to SED that includes a column for "CPZ" in the "EPSS Outages – 2021 Season" tab.

ANSWER 003

- a)
- i-v) Please see "*WMP-Discovery2023-2025_DR_CalAdvocates_034-Q003Atch01.xlsx*" and "*WMP-Discovery2023-2025_DR_CalAdvocates_034-Q003Atch02CONF.xlsx*" for CPUC complaint information and claims information related to EPSS. Please note, EPSS related complaints are only tracked through complaints provided to PG&E by the CPUC, which is the data provided in the spreadsheet. Details of the complaint and resolution are in the individual cells in the excel file. Please note, there are no due dates for claims and the date given is the date the claim was closed.
- We are searching our records for other customer complaints regarding EPSS and will supplement this response if identified.
- b) Please see "*WMP-Discovery2023-2025_DR_CalAdvocates_034-Q003Atch03.xlsx*" that includes the requested circuit segment information in column "S".