



**APPLICATION BY TEMPERATURE SENSITIVE CUSTOMER FOR ADVANCE NOTIFICATION OF ROTATING OUTAGES**

Please provide the following information (please print):

Name of Qualifying Resident		Telephone number for advance notification (please include area code)		
Service Address	Service City	State	Zip	
Mailing Address (if different from Service Address)	Mailing City	State	Zip	
Electric Service ID Number (from electric part of utility bill)				

If the qualifying resident is not the utility customer, please state the utility customer's name and the relationship of the qualifying resident:

Customer Name	Relationship of Qualifying Resident
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I hereby certify that the above information is true and correct, reflecting my increased sensitivity to extreme temperatures, or that of a member of my immediate household.

\_\_\_\_\_

**SIGNATURE OF APPLICANT** **DATE**

NOTE: The completion of this application will provide advanced notification to qualifying resident at the above-stated address for up to 2 years. A new application must be submitted and approved by the utility no later than December 31 of the year the application is set to expire, for the customer to continue to receive notification.

<b>UTILITY USE ONLY</b> Certification Period: <input type="checkbox"/> 2 years
Account ID Number _____ Date Received: _____
Approved/Denied by: _____ Date: _____



## APPLICATION BY TEMPERATURE SENSITIVE CUSTOMER FOR ADVANCE NOTIFICATION OF ROTATING OUTAGES

### IMPORTANT INFORMATION

This application provides the means for a customer who has a health condition which places the customer at increased risk from temperature extremes to receive advance notification of rotating power outages (rolling blackouts) in the customer's area. The application may also be used by a customer for a person living in the customer's immediate household with a temperature sensitive health condition. The advance notification will be by phone call to the telephone number designated by the customer.

**IF YOU ALREADY PARTICIPATE IN PACIFIC GAS AND ELECTRIC COMPANY'S LIFE SUPPORT PROGRAM, YOU DO NOT NEED TO COMPLETE THIS APPLICATION FORM. LIFE SUPPORT CUSTOMERS RECEIVE ADVANCE NOTIFICATION OF ROTATING POWER OUTAGES.**

Persons who qualify for this advance notification are those with a health condition that places them at increased risk, compared to the average person, for poor health and illness when exposed to temperature extremes. These conditions include, but are not limited to: cystic fibrosis, cardiac conditions, peripheral vascular disease, chronic illnesses, or the use of any of several medications, such as beta-adrenergic blockers, diuretics, seizure medications, tricyclic antidepressants, or calcium channel blockers.

Completion and acceptance of this form will enable Pacific Gas and Electric Company to attempt to notify the customer in advance of a planned outage. Individual timely notification, however, cannot be guaranteed because of time, manpower, or communications limits, or because of daily circuit switching which may temporarily change the customer's rotating outage block. **Acceptance of this form will not provide an exemption from rotating outages.**

Incomplete or false information on this application may cause us to postpone, deny adding, or to remove your name from the advanced notification list. You must also agree to let us know if:

1. The person with the qualifying status no longer lives at this address, or
2. The medical condition or medication at issue is no longer a factor.

Return the completed form to:

**Pacific Gas and Electric Company  
Temperature Sensitive Customer Representative  
P.O. Box 8329  
Stockton, CA 95208-0329**

NOTE: While Pacific Gas and Electric Company strives to provide the most reliable electric service possible, please be advised that the Company does not and cannot guarantee a continuous or sufficient supply of electricity or freedom from interruption. This provision is contained in Tariff Rule 14, which is available electronically at <http://www.pge.com/tariffs/doc/ER14.doc>. Even outside the rotating outage scenario, you could experience an unanticipated and unannounced interruption in service due to numerous factors, including for example an earthquake, fire, windstorm, lightning strike, or even a car colliding with a power pole.