(N)

GAS SCHEDULE G-ESP S CONSOLIDATED PG&E BILLING SERVICES TO CORE TRANSPORT AGENTS

Sheet 1

APPLICABILITY: This schedule applies to Core Transport Agents (CTAs) who provide core gas aggregation service to Customers, as defined in Schedule G-CT and gas Rule 23. TERRITORY: Schedule G-ESP applies everywhere PG&E provides natural gas service. RATES: Consolidated PG&E Billing CTA's who request PG&E to provide Optional Consolidated PG&E Billing, are subject to the following charges or fees: A CTA may request that PG&E provide the following additional billing-related services at additional charges. The cost of these services will be as follows: Duplicate Bill Request from CTA, per bill per account\$1.75 Bill Adjustment, per adjustment per service account*......\$6.50 Programming and testing for setup of Consolidated Billing, and for development of new rate schedules, price changes, and bill presentment, including bill messages......\$72.00 per hour Account assistance, including reconciliation of customer billing and records

data\$45.00 per hour

CTA adjustment for reasons unrelated to the bill, such as goodwill gesture or promotional discount;

Recourse adjustment as a result of dispute resolution; and

Policy adjustment to satisfy a Customer's complaint.

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^{*} A CTA may request PG&E to adjust a Customer's bill for reasons unrelated to PG&E's calculation of the CTA's charges, such as the following: