



Quick Guide

Overview

The Joint Use Map Portal (JUMP) allows authorized users to access PG&E's intrusive testing data and the facilities information that are necessary to perform pole loading calculations.

The information can be downloaded or printed for use in conducting loading calculations required to meet [CPUC GO 95](#) and Northern California Joint Pole Association (NCJPA) pole attachment requirements.

NOTE: Only members of the NCJPA may access JUMP.

[Learn about NCJPA membership >](#)

The use of the JUMP tool requires compliance with our [Terms and Conditions \(PDF\)](#).

Logging In to Jump

Only registered users can log in to JUMP. To register, select REGISTER below and enter your profile information. This process will create a request for an online account. We'll review your request and respond within 5 business days.

Once you've been approved, we'll send you an email containing instructions for logging in to JUMP.

If you no longer wish to use JUMP or want to close the account, please log in and select the Contact Us menu option to let us know.

[Register >](#)

Forgot Or Change Your Password

On the JUMP log-in screen, select the appropriate link in "Forgot Username or Password" to gain access using the security questions you selected during the registration process.

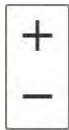
Map Display

Once you are logged in, JUMP will display the landing page, which contains a Map of San Francisco. The map section includes the search bar that is used for navigation, and several action icons.



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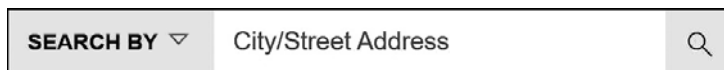
The available icons and search bar along with a brief explanation of each are below:



The **Zoom In/Out** icon is used to change the zoom level of the map. Note that electrical circuits and other details may not be visible when zoomed out to display a large area. Double clicking (or double tapping on a touch screen device) also zooms in.



The **Home** icon displays the default map of downtown San Francisco.



The **Search** tool is used to shift the map display to the geographic location of the desired pole(s). Click the SEARCH BY drop-down menu and select a search type: city/street address, latitude and longitude, PG&E Equipment ID, or a Joint Pole ID. Next, enter the search criteria in the input text box and click on the magnifying glass to start the search.



The **Ruler** icon is used to measure the distance between two points. Click on the starting point on the map and then again at the stopping point. The distance between the points is displayed on the screen. There is an additional option to display the latitude/longitude of a pole. Click on a point on the map to display the latitude/longitude.



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The **Selection** icon is used to display a pop-up dialog box for pole selection. Once the pop-up is displayed, click on the **Polygon** or **Rectangle** icon to draw a boundary around the poles.

Multiple Polygons or Rectangles may be placed on the same map to select up to 1,000 poles. After the selection, click on the **Create Report** button to receive a Pole Test and Treat report. If 25 or fewer poles have been selected, the report will display online where you can view the report or export it to your computer. If more than 25 poles are selected, clicking on the **Create Report** button will cause the JUMP system to email you the report, usually within an hour.

Note that the information stored in the PG&E database is based on the date of the asset and site inspections performed on each pole. The same type of data may not be available on all poles and poles used for transmission lines contain different data elements than distribution poles.



The **Legend** icon is used to display a list of map symbols that are displayed on the map and their meaning.



The **Layers** icon is used to enable or disable the display of layers of information on the JUMP map. For example, Annotations, Conduit, Support Structures, etc. will display if their corresponding checkbox is checked. All layers are displayed by default. Note that layers that are unchecked will not display on the online map nor will they be printed when using the **Print** icon.



The **Print** icon can be clicked at any time. The current map view and any selected poles will be captured and used to create a PDF that can be viewed, downloaded, or printed on your local printer. Map layers that were unchecked using the **Layers** icon will not be printed.



The **Document Icon** is used to bring up a list of documents that can be viewed or downloaded.



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Other JUMP functions

Hovering Your Mouse Over a Pole


Hover the mouse pointer over a pole to bring up a pop-up dialog box that contains location information about the pole.

Clicking On a Pole

To get detailed information about a pole, click on the pole. A popup will appear that contains location, asset, and test and treat inspection information about the pole.

Session Duration

The JUMP online session will expire after 30 minutes of inactivity, or after an hour if using the map. If timed out, please log in again to continue the use of the map.

Passwords expire after 120 days. Create a new password by clicking on the  icon in the upper right, then on the "Profile" link. You cannot reuse your prior password.

Contact Us

Log in to JUMP to find the Contact Us form. Use the form to get help or to report discrepancies in our maps or database.

Helpful links

[Northern California Joint Pole Association](#)

[\[NCJPA\] > JUMP registration >](#)