

Community Wildfire Safety Program PG&E Virtual Safety Town Hall – Kern County– Post-Event Report

On March 9, 2022, PG&E held an online safety town hall, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding 2017 and 2018 wildfires.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) and Enhanced Power Safety Settings (EPSS) Programs. The purpose of the event was to share safety and prevention activities, utility service-related information and customer resources for Kern County residents, gather input and respond to questions. Due to COVID-19 health and safety guidelines, the safety town hall was conducted virtually.

The following report has been prepared to provide an overview of the safety town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Safety Town Hall Summary

- **Date:** March 9, 2022
- **Time:** Noon – 12:45 p.m.
- **Total Attendees:** 9
- **PG&E Presenters:**
 - Joshua Simes, Vice President, Central Valley Region
 - Laura Wetmore, Director of Business Energy Solutions
 - Erica Cabrera, Local Government Affairs Representative
 - Carlos Cardona, Vegetation Management Expert
 - Pam Perdue, Senior Public Safety Specialist
 - Greg Race, Senior Manager, Central Valley South Region

The event featured a 30-minute presentation on PG&E's wildfire prevention plans and updates for 2022, an overview of 2021 Public Safety Power Shutoff (PSPS) events, Enhanced Power Safety Settings and customer resources available before, during and after wildfire safety-related outages. This was followed by a 15-minute Q&A session. Participants could either join via the virtual conference platform or by calling into a toll-free number. Closed captioning was available in English, Spanish and Chinese.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Approximately 155,822 email invitations sent to all electric customers with an email address in Kern County
- Social media postings on Facebook , Instagram, Twitter and Nextdoor
- News release and media advisory
- Outreach to city, county and tribal officials as well as community-based organizations

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of two questions and comments were received.

The Q&A portion focused on the following themes:

- System hardening
- Backup power transfer meters

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability

A copy of the presentation and a recording of the event will be available on PG&E's website at www.pge.com/firesafetywebinars. Additional presentations and recordings of past PG&E wildfire safety webinars are also available, including:

- Regional webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- Spanish-language and Chinese-language webinars

APPENDIX A:

EVENT INVITATIONS AND OUTREACH



PG&E Virtual Safety Town Hall **Kern County** Wednesday, March 9 | 12 -1:30 p.m.

You are invited to join us for an interactive safety town hall where we will discuss our 2022 wildfire safety efforts. Participants will have the opportunity to ask questions and share feedback with the PG&E team, including regional leadership.

[Join the webinar »](#)

[Call 888-972-6401 »](#)

To help keep customers and communities safe, we are taking action and continuing to evolve our electric system to reduce wildfire risk.

We encourage you to join and learn more about:

- PG&E's progress on wildfire prevention activities
- Wildfire safety outages and what's new for 2022
 - Increased protection
 - Faster restoration
 - Additional resources
- Steps you can take to prepare for wildfire season and potential outages

To access the virtual safety town hall or view recordings of past wildfire safety webinars, visit pge.com/firesafetywebinars »

Do you have a plan to stay safe? For more information, including tips on how you and your family can stay safe in the event of an emergency, please visit safetyactioncenter.pge.com »



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Following the wildfires in 2017 and 2018, some of the changes included in this email are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

For inquiries, please do not reply to this email. [Contact Us](#) for more information. "PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation.
77 Beale St. San Francisco, CA 94105

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CCC-0322-4516 PROOF

หากต้องการความช่วยเหลือด้านภาษากว่า 240 ภาษา กรุณาติดต่อ PG&E
Para assistência em mais de 240 idiomas, entre em contato com a PG&E.
240 से अधिक भाषाओं में सहायता के लिए, कृपया PG&E से संपर्क करें।
Para obtener asistencia traducida en más de 240 idiomas adicionales, por favor contacte a PG&E.
如需要超過240種語言翻譯支援，可聯絡PG&E。

WEBINAR MEDIA ADVISORY



Marketing & Communications | San Francisco, CA 94105 | 415.973.5930 | www.pge.com

Wildfire Safety Webinar for Kern County Customers Tomorrow

PG&E hosting virtual event to share local wildfire safety progress, new programs in 2022 and steps customers can take to prepare

KERN COUNTY, Calif.— To help keep customers and communities safe in the face of the growing wildfire risk across the state, Pacific Gas and Electric Company (PG&E) is continuing to evolve its wildfire safety program to reduce the risk of catastrophic wildfires.

As part of these efforts, PG&E is hosting a wildfire safety webinar for Kern County resident's tomorrow Wednesday, March 9, 2022, from noon to 1:30 p.m. to share its wildfire prevention plans for 2022 and listen to customer feedback. PG&E will provide a brief presentation, after which participants will have the opportunity to ask questions.

The event can be accessed through the link or dial-in below or through PG&E's website, pge.com/firesafetywebinars.

Click this link to join: bit.ly/3B6LkX7

Attendee Dial-in: 888-972-6401

Conference ID: 6919937

During the webinar event, the PG&E team will discuss:

- PG&E's wildfire prevention efforts
- Resources to help customers and communities before, during and after wildfire safety outages
- Improvements and updates to PG&E's safety technology and tools

Closed captioning will be available in English, Spanish and Chinese and dial-in numbers will be available for those who aren't able to join online.

For the full webinar events schedule, additional information on how to join, recordings and presentation materials from past events, and to learn more about PG&E's Community Wildfire Safety Program, visit pge.com/wildfiresafety.

More information and resources to prepare for and stay safe in the event of an emergency can be found at safetyactioncenter.pge.com.

About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation ([NYSE:PCG](https://www.nyse.com/quote/NYSE:PCG)), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit pge.com and pge.com/news.



INSTAGRAM POST



pacificgasandelectric



Virtual Safety Town Hall

for Kern County
residents



Wednesday, March 9 @ Noon



To join, visit

pge.com/firesafetywebinars



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pacificgasandelectric PG&E is hosting a virtual and interactive town hall this Wednesday, March 9. Join one of our Regional Vice Presidents and additional... more

March 7

FACEBOOK POST




Pacific Gas and Electric Company ✓

March 7 at 2:02 PM · 🌐

PG&E is hosting a virtual, interactive town hall this Wednesday, March 9, from noon to 1:30 p.m. for Kern County residents. Join one of our Regional Vice Presidents and additional members from our team to learn more about how we're working to prevent wildfires and reduce the impact of wildfire safety-related outages in your community, ask questions and share your feedback. For more information, visit www.pge.com/firesafetywebinars

Virtual Safety Town Hall
for Kern County residents

Wednesday
March 9 @ Noon

 To join, visit pge.com/firesafetywebinars

The banner features a scenic landscape with a road, green fields, and a utility pole under a blue sky with clouds.

👍 7

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**APPENDIX B:
QUESTIONS RAISED DURING THE EVENT**

The below questions and comments have been listed in the order received.

- On slide 10 it says that 0.6 miles are planned for 2022 and 1.25 miles were completed in 2021. The speaker said that 0.6 miles were completed in 2021 with 1.25 miles planned for 2022. Can you please clarify?
- How do you apply for the back-up power meters?