

Community Wildfire Safety Program PG&E Wildfire Safety Webinar – Mariposa, Tuolumne, Calaveras, Amador and Alpine Counties – Post-Event Report

On April 6, 2022, PG&E held a wildfire safety webinar, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding the 2017 and 2018 wildfires.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) and Enhanced Power Safety Settings (EPSS) Programs. The purpose of the event was to share safety and prevention activities, utility service-related information and customer resources for Mariposa, Tuolumne, Calaveras, Amador and Alpine county residents, gather input and respond to questions. Due to COVID-19 health and safety guidelines, the event was conducted virtually.

The following report has been prepared to provide an overview of the safety town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Wildfire Safety Webinar Summary

- **Date:** April 6, 2022
- **Time:** 5:30 p.m. – 6:45 p.m.
- **Total Attendees:** 135
- **PG&E Presenters:**
 - Josh Simes, Regional Vice President, Central Valley Region
 - Dave Meier, Senior Manager, Customer Strategy
 - Dylan George, Local Government Affairs Representative
 - Kelly O’Flinn, Vegetation Management Expert
 - Pam Perdue, Senior Public Safety Specialist
 - Tracy Mello, Senior Manager, Sacramento and Sierra Division

The event featured a 30-minute presentation on PG&E’s wildfire prevention plans and updates for 2022, an overview of 2021 Public Safety Power Shutoff (PSPS) events, Enhanced Power Safety Settings and customer resources available before, during and after wildfire safety-related outages. This was followed by a 45-minute Q&A session. Participants could either join via the virtual conference platform or by calling into a toll-free number. Closed captioning was available in English, Spanish and Chinese.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Approximately 56,497 email invitations sent to all electric customers with an email address in Mariposa, Tuolumne, Calaveras, Amador and Alpine counties
- Social media postings on Facebook , Instagram, Twitter and Nextdoor
- News release and media advisory
- Outreach to city, county and tribal officials as well as community-based organizations

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of 54 questions and comments were received.

The Q&A portion focused on the following themes:

- Vegetation management and reporting diseased or dying trees
- System hardening
- Enhanced Powerline Safety Settings versus Public Safety Power Shutoffs
- Undergrounding plans

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability

A copy of the presentation and a recording of the event will be available on PG&E's website at www.pge.com/firesafetywebinars. Additional presentations and recordings of past PG&E wildfire safety webinars are also available, including:

- Regional webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- Spanish-language and Chinese-language webinars

APPENDIX A:

EVENT INVITATIONS AND OUTREACH



Join Us for a Wildfire Safety Webinar
Mariposa, Tuolumne, Calaveras, Alpine
and Amador Counties

Wednesday, April 6 | 5:30-7:00 p.m.

We invite you to join us for an interactive webinar where we will discuss our 2022 wildfire safety efforts. You will have the opportunity to ask questions and share feedback with the PG&E team, including the area's Regional Vice President.

[Register today »](#)

[Learn more »](#)

To keep our customers and communities safe, we continue to take targeted action to reduce wildfire risk across every part of our operations, respond to our state's changing climate and focus every day on safety.

Topics Include:

- PG&E's progress on wildfire prevention activities
- What's new for 2022
 - Increased powerline protection to reduce outages
 - Improved coordination for faster restoration times
 - Additional customer resources to prepare for wildfire season and outages

To access the webinar or view recordings of past wildfire safety webinars, visit pge.com/firesafetywebinars »

Do you have a plan to stay safe? For more information, including tips on how you and your family can stay safe in the event of an emergency, please visit safetyactioncenter.pge.com »



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Following the wildfires in 2017 and 2018, some of the changes included in this email are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

WEBINAR MEDIA ADVISORY



Marketing & Communications | 77 Beale Street | San Francisco, CA 94105 | 415.973.5930 | www.pge.com

PG&E Invites Mariposa, Tuolumne, Calaveras, Alpine and Amador Counties to Regional Wildfire Safety Webinar Wednesday to Discuss Information and Resources on PG&E's Wildfire Prevention Efforts

PG&E to host virtual event to share local wildfire safety progress, new programs in 2022 and steps customers can take to prepare

SAN FRANCISCO, Calif.— To help keep customers and communities safe in the face of the growing wildfire risk across the state, Pacific Gas and Electric Company (PG&E) is continuing to evolve its wildfire safety program to reduce the risk of catastrophic wildfires.

As part of these efforts, PG&E is hosting a wildfire safety webinar for Mariposa, Tuolumne, Calaveras, Alpine and Amador county residents on Wednesday, April 6, 2022, from 5:30 to 7:00 p.m. to share its wildfire prevention plans for 2022 and listen to customer feedback. PG&E subject matter experts will provide a brief presentation, after which participants will have the opportunity to ask questions.

The event can be accessed through the link or dial-in below or through PG&E's website, pge.com/firesafetywebinars.

Click this link to join: bit.ly/3CzSkfV
Attendee Dial-in: 800-369-2098
Conference ID: 1371852

During the webinar event, the PG&E team will discuss:

- PG&E's wildfire prevention efforts
- Resources to help customers and communities before, during and after wildfire safety outages
- Improvements and updates to PG&E's safety technology and tools

Closed captioning will be available in English, Spanish and Chinese and dial-in numbers will be available for those who aren't able to join online.

For the full webinar events schedule, additional information on how to join, recordings and presentation materials from past events, and to learn more about PG&E's Community Wildfire Safety Program, visit pge.com/wildfiresafety.


More information and resources to help you and your family prepare for and stay safe in the event of an emergency can be found at safetyactioncenter.pge.com.

About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation ([NYSE:PCG](https://www.nyse.com/quote/NYSE:PCG)), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit pge.com and pge.com/news.




INSTAGRAM POST

 pacificgasandelectric

Wildfire Safety Webinar

for Mariposa, Tuolumne, Calaveras, Amador and Alpine county residents

Wednesday, April 6 @ 5:30 p.m.

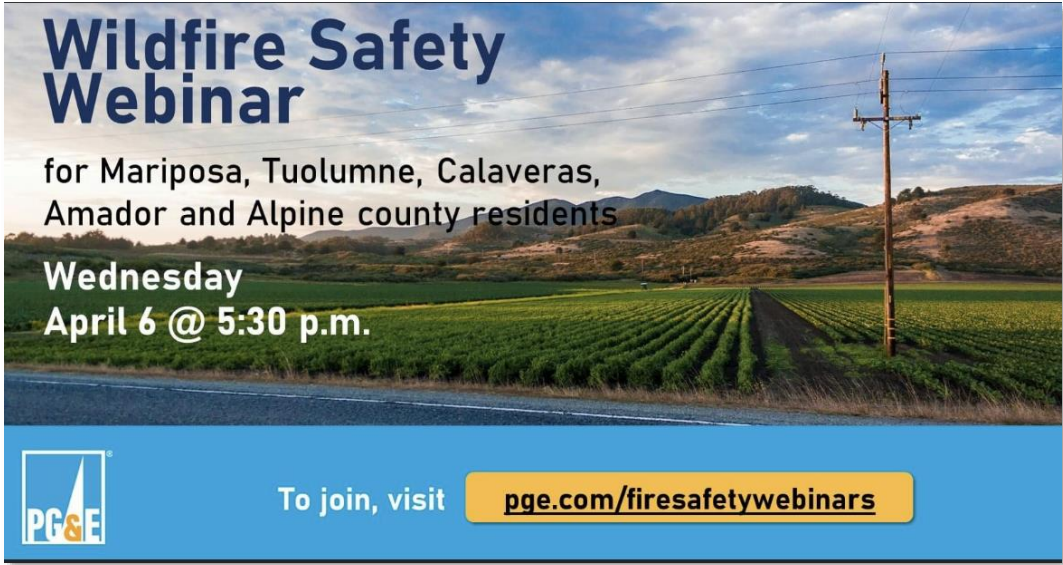
 To join, visit pge.com/firesafetywebinars

15 likes


pacificgasandelectric PG&E is hosting an interactive webinar Wednesday, April 6. Join one of our Regional Vice Presidents and additional members from... more

April 1

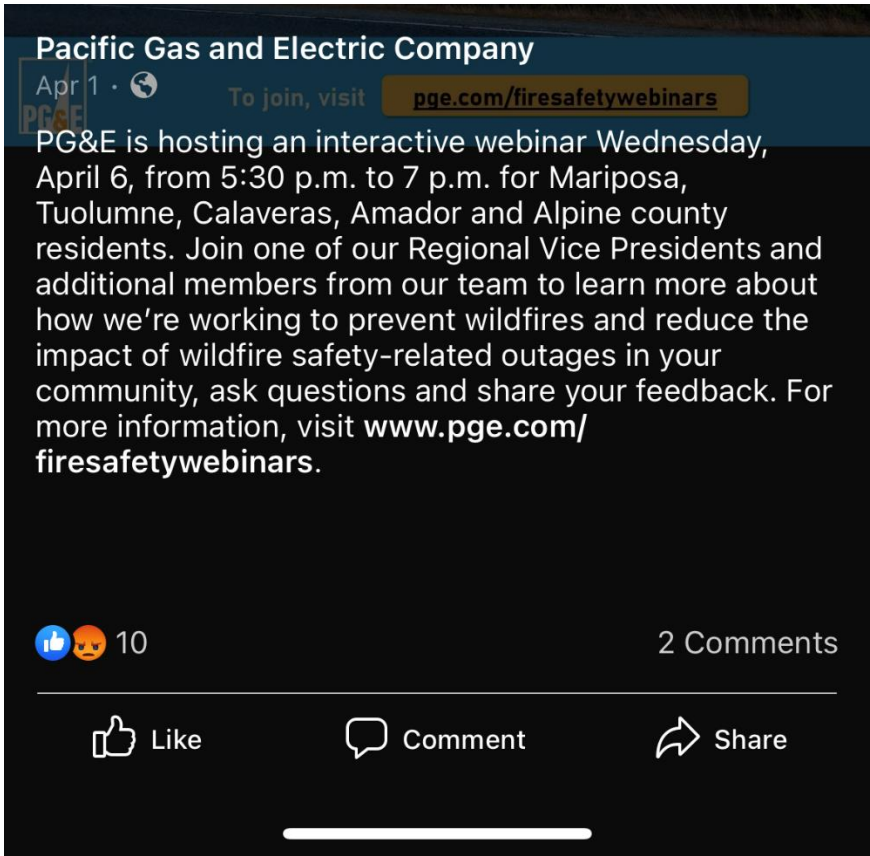
FACEBOOK POST



Wildfire Safety Webinar
for Mariposa, Tuolumne, Calaveras, Amador and Alpine county residents
Wednesday
April 6 @ 5:30 p.m.



 To join, visit pge.com/firesafetywebinars




The banner features a scenic landscape with a paved road leading through green agricultural fields towards rolling hills under a blue sky with scattered clouds. A utility pole stands on the right side of the road.



Pacific Gas and Electric Company
Apr 1 · 🌐 To join, visit pge.com/firesafetywebinars

PG&E is hosting an interactive webinar Wednesday, April 6, from 5:30 p.m. to 7 p.m. for Mariposa, Tuolumne, Calaveras, Amador and Alpine county residents. Join one of our Regional Vice Presidents and additional members from our team to learn more about how we're working to prevent wildfires and reduce the impact of wildfire safety-related outages in your community, ask questions and share your feedback. For more information, visit www.pge.com/firesafetywebinars.

  10 2 Comments

 Like  Comment  Share

The screenshot shows a dark-themed Facebook post interface. At the bottom, there is a white horizontal bar, likely a mobile home indicator.

APPENDIX B:

QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- Do I just insert my question into this box?
- If a section of overhead lines are hardened, will that section ever be undergrounded at some time in the future?
- Can you share more details/specifics for each county where the undergrounding will occur? The Amador county area specifically looked like in Elevated Tier 2, or Local Responsibility Area (LRA).
- As you mentioned, overhead lines are subject to disruption due to snow and wind events. Will hardened lines be better protected to these events?
- How did you determine where the improvements would be placed?
- Will Mariposa County get sectionalizing devices too? It is growing in population.
- When PG&E says operational flexibility, does that mean more ways to limit the size of the outage and other switching options for serving load?
- What about Alpine County?
- Hi PG&E, last year, the VM people said that trees smaller than 10 inches diameter might be removed instead of keep pruning them. What is the criteria for doing tree removal? I am interested because we have more than 100 trees on our property, many of which are near the powerlines.
- Will the system hardened areas eventually be converted to underground?
- How can we report a dead tree next to lines in our neighborhood?
- What criteria was used to determine the areas of highest risk? What are those areas?
- Can our area use EPSS instead of PSPS this year? It seems like the outages would be less than the 117 hour PSPS outages.
- If I saw that a tree looks like it may have the potential to fall on the power lines, what can I do to let PG&E know?
- My name is *** C. and my property is in the tiny community of Sawmill Mountain which is at the extreme South East corner of Tuolumne County. We've been burned through by the Rim Fire, Mountain Fire and others and have an extremely limited and dangerous evacuation problem.
- We're served by the 72 year old Curtis 1703 12kv distribution line with bare, spliced wires, damaged wooden poles and virtually no circuit protection.
- Year after year the only wildfire prevention work we've received is the unwanted chopping down of our trees often without our consent and outside the right of way.
- Undergrounding would be an excellent solution but even covered conductor with modern circuit protection would provide safer, more reliable service without the damage and higher risks such as wind shear and the spread of dry brush under the powerlines.

- Effective January 1, 2022 PUC 8386 was updated to require utilities to comprehensive infrastructure modernization and states “Each electrical corporation shall construct, maintain, and operate its electrical lines and equipment in a manner that will minimize the risk of catastrophic wildfire posed by those electrical lines and equipment.”
- And requires “A description of the actions the electrical corporation will take to ensure its system will achieve the highest level of safety, reliability, and resiliency, and to ensure that its system is prepared for a major event, including hardening and modernizing its infrastructure with improved engineering, system design, standards, equipment, and facilities, such as undergrounding, insulating of distribution wires, and replacing poles.”
- When can we expect the old equipment passing through our community to be modernized?
- How come there aren't any vegetation management projects scheduled for 2022 in Tuolumne County?
- Can you tell us where to find the outage cause information after the outage is over? I don't know where to see that, since the PG&E outage map clears the outage after service restoration.
- Thank you PG&E for having these webinars! I'd really like to subscribe to the PG&E 7-day weather forecast, to track if PSPS weather is approaching. When can I start resuming receiving the daily 7-day PPS weather in my email? That is a good feature, and since fire danger is resuming, it would be good to have that email subscription resume. Thanks again for all you do to keep us all safe.
- Would you please provide the website again for the new meter that connects to the backup generator?
- Will EPSS outages have a dedicated symbol on the PG&E outage maps to delineate these types of outages from other types of power outages?
- How will I know if my house is going to have EPSS outages? How soon will they begin?
- Will an email be sent with the various websites mentioned?
- Can you remind the VM pre-inspector to contact the home owners? This year, nobody called, nobody texted, and nobody emailed, nor knocked on our door, to discuss the tree trimming. I mentioned last year to flag my account so they could speak to us about choices. I read the VM webpage and it said the VM contractors are meant to contact the customer. We are eager to speak to them and hope they contact us in the future. We are here all day as retired people.
- Who can help us figure out about our trees and if they are a fire hazard and how to get them properly trimmed?
- There was no mention of “undergrounding” in Tuolumne County. Any undergrounding planned for Tuolumne County?
- Calaveras County, Blue Lake Springs specifically, power was off Xmas Eve thru Jan 3, reason why. Understand the weather... but....
- Can we anticipate a possible increase in unplanned outages with EPSS?
- We lost large amounts of food and access during the holidays.
- Please post links mentioned the presentations in one spot.

- So if I live on Shawmut Road in Jamestown, how will I know if my house is on an EPSS enabled circuit?
- How are you going to stop fires like the CampFire from happening? PG&E told us that the power would be cut off on November 8 because of the predicted high winds. Also, a person reported a sparking situation the night before the fire started...PG&E planned to be there to check the situation at 8:30 am...the fire started at 6:30 am and 15,000 buildings burned down...plus 85 people died!!
- And thanks for doing this discussion, know the question might be pointed.
- Maybe the question is more appropriate saying the Arnold power event during the holidays.
- I'm asking about trees by my house and buildings not the powerlines.
- You have an audience here in BLS.
- Who will come out and how do we get in touch with them?
- 4000 customers I believe.
- How are you connected with Firewise program?
- The pge.com/backupper site does not have the information mentioned regarding the smart meters which allow for backup generator connection. Would you please provide it?
- Wow PG&E, I did not know about those grant programs for Fire Wise or Fire Safe Councils. That's wonderful, thank you for doing that, well done.
- And cranky old folks, sorry. A nod to Arnold/BLS would be appreciated
- And I'm only **.
- Thanks folks.
- I am really impressed that the PG&E Outage Map will show EPSS capability and whether on or off. Nice feature, can't wait to see that one. Thanks again for all these improvements, it sounds encouraging for this fire season.
- Will Tracy be following up with me via email? ****0099@gmail.com?
- Ok.
- Feedback if you want to share, you are communicating! That is fantastic! Feel free to share feedback from the customer feed!
- Thank you.
- Pass info to customers how important it is to have comm lines grounded before they enter the house to protect from fires. We had a live PG&E feed contact a cable line and start a fire outside the house.
- Very informative! Thank you for all the good work you're doing and new developments.
- Communication is key, thank you.
- Thanks PGE folks, tough job and thanks for putting yourselves visible to these communities.
- Great presentation. We're very impressed that PG&E is working and planning well to prepare for future wildfires.

APPENDIX C:

MEDIA COVERAGE

- Peterson, Nic. "PG&E Invites Local Communities To Wildfire Safety Webinar."
MyMotherLode.com
 - [PG&E Invites Local Communities To Wildfire Safety Webinar | myMotherLode.com](#)