

Community Wildfire Safety Program

PG&E Wildfire Safety Webinar – Sacramento, Solano and Yolo Counties – Post-Event Report

On August 3, 2022, PG&E held a wildfire safety town hall, in accordance with California Public Utilities Commission (CPUC) Decision (D.) 20-05-019.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) and Enhanced Power Safety Settings (EPSS) Programs. The purpose of the event was to share safety and prevention activities, utility service-related information and customer resources for all customers, gather input and respond to questions. Due to COVID-19 health and safety guidelines, the event was conducted virtually.

The following report has been prepared to provide an overview of the safety town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Wildfire Safety Webinar Summary

- **Date:** August 3, 2022
- **Time:** 5:30-7 p.m.
- **Total Attendees:** 68
- **PG&E Presenters:**
 - Vanessa Bryan, Senior Manager, Customer Strategy
 - Joe Wilson, Regional Vice President of the North Valley and Sierra Regions
 - Clay Merrill, Local Government Affairs Representative
 - Darin Deleeuw, Vegetation Management Supervisor
 - John Walsh, Senior Public Safety Specialist
 - Dan Blair, Senior Manager, Division Leadership Team

The event featured a 30-minute presentation on PG&E's wildfire prevention plans and updates for 2022, an overview of 2021 Public Safety Power Shutoff (PSPS) events, Enhanced Powerline Safety Settings and customer resources available before, during and after wildfire safety-related outages. This was followed by 30 minutes of Q&A. Participants could either join via the virtual conference platform or by calling into a toll-free number. Closed captioning was available in English, Spanish and Chinese.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Approximately 180,210 email invitations sent to all electric customers with an email address listed
- Social media postings on Nextdoor, Facebook, Instagram, and Twitter.
- News release and media advisory
- Outreach to city, county and tribal officials as well as community-based organizations

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of 25 questions and comments were received.

The Q&A portion focused on the following themes:

- Undergrounding
- CPUC High Fire Threat District (HFTD) Map
- Alert Notifications
- Alert Wildfire Maps
- Energy Expert Alexa Pilot
- PSPS/EPSS

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability

A copy of the presentation and a recording of the event will be available on PG&E's website at www.pge.com/firesafetywebinars. Additional presentations and recordings of past PG&E wildfire safety webinars are also available, including:

- Regional webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- Spanish-language and Chinese-language webinars

APPENDIX A:

EVENT INVITATIONS AND OUTREACH



Join Us for a Wildfire Safety Webinar

Solano, Yolo and Sacramento Counties

Wednesday, August 3 | 5:30-7:00 p.m.

We invite you to join us for an interactive webinar where we will discuss our 2022 wildfire safety efforts. You will have the opportunity to ask questions and share feedback with the PG&E team, including the area's Regional Vice President.

[Register today »](#)

[Learn more »](#)

To keep our customers and communities safe, we continue to take targeted action to reduce wildfire risk across every part of our operations, respond to our state's changing climate and focus every day on safety.

Topics Include:

- PG&E's progress on wildfire prevention activities
- What's new for 2022
 - Increased powerline protection to reduce outages
 - Improved coordination for faster restoration times
 - Additional customer resources to prepare for wildfire season and outages

To access the webinar or view recordings of past wildfire safety webinars, visit pge.com/firesafetywebinars »

Do you have a plan to stay safe? For more information, including tips on how you and your family can stay safe in the event of an emergency, please visit safetyactioncenter.pge.com »



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Following the wildfires in 2017 and 2018, some of the changes included in this email are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

WEBINAR MEDIA ADVISORY



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PG&E Invites Solano, Yolo and Sacramento counties to Regional Wildfire Safety Webinar to Discuss PG&E's Wildfire Prevention Efforts

PG&E to host virtual event to share local wildfire safety progress, new programs in 2022 and steps customers can take to prepare

Oakland, Calif. — To help keep customers and communities safe in the face of the growing wildfire risk across the state, Pacific Gas and Electric Company (PG&E) is continuing to evolve its wildfire safety program to reduce the risk of catastrophic wildfires.

As part of these efforts, PG&E is hosting a wildfire safety webinar for Solano, Yolo and Sacramento County residents on Wednesday, August 3, 2022, from 5:30 to 7:00 p.m. to share its wildfire prevention plans for 2022 and listen to customer feedback. PG&E experts will provide a brief presentation, after which participants will have the opportunity to ask questions.

The event can be accessed through the link or dial-in below or through PG&E's website, pge.com/firesafetywebinars.

Click this link to join: bit.ly/3anbfke
Attendee Dial-in: 888-469-1368
Conference ID: 6983599

During the webinar event, the PG&E team will discuss:

- PG&E's wildfire prevention efforts
- Resources to help customers and communities before, during and after wildfire safety outages
- Improvements and updates to PG&E's safety technology and tools

Closed captioning will be available in English, Spanish and Chinese and dial-in numbers will be available for those who aren't able to join online.

For the full webinar events schedule, additional information on how to join, recordings and presentation materials from past events, and to learn more about PG&E's Community Wildfire Safety Program, visit pge.com/wildfiresafety.


More information and resources to help you and your family prepare for and stay safe in the event of an emergency can be found at safetyactioncenter.pge.com.


About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation ([NYSE:PCG](https://www.nyse.com/quote/NYSE:PCG)), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit pge.com and pge.com/news.



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Wildfire Safety Webinar

for Solano, Yolo and Sacramento county residents

Wednesday, August 3 @ 5:30 p.m.

 To join, visit pge.com/firesafetywebinars

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14 likes

6 DAYS AGO

FACEBOOK POST



Pacific Gas and Electric Company ✓

July 29 at 12:02 PM · 🌐

PG&E is hosting an interactive webinar Wednesday, August 3, from 5:30 to 7:00 p.m. for Solano, Yolo and Sacramento County residents. Join one of our Regional Vice Presidents and additional members from our team to learn more about how we're working to prevent wildfires and reduce the impact of wildfire safety-related outages in your community, ask questions and share your feedback. For more information, visit www.pge.com/firesafetywebinars

Wildfire Safety Webinar
 for Solano, Yolo and Sacramento county residents
 Wednesday,
 August 3 @ 5:30 p.m.

To join, visit pge.com/firesafetywebinars

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1 Comment

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APPENDIX B:

QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- If you'd like to view this webinar with ASL interpretation, please visit:
<https://bit.ly/3OTX04F>
- How is PG&E measuring the success of the PSPS Program? What metrics are you watching to indicate these shutdowns are worth the burdens put on your Customers who do not enjoy these power shutdowns? When your Undergrounding Program is completed years from now, will PSPSs be a practice to will be discontinued?
- Who was the first person who spoke on the PSPS and line undergrounding?
- Clay Merrill, Local Government Affairs Representative(Matthew (Solano NewsNet) (Unverified) asked "Who was the first person who spoke on the PSPS and line undergrounding?")
- Thank you.(Matthew (Solano NewsNet) (Unverified) asked "Who was the first person who spoke on the PSPS and line undergrounding?")
- I appreciate the EPSS system in our small valley. However, there was a 4-week period (June/July) where the EPSS system shut power down for large blocks of time to 600+ residents. Pretty much the entire north end of our valley went without power due to the EPSS system being triggered. Most recently, the frequency seems to have decreased. Please explain the sensitivity of the system and whether or not it has been adjusted recently in our area. Alternatively, please explain why the shut offs were weekly initially and subsequently have decreased. Thank you
- Please note in my original question, the frequency of power outages was weekly but has decreased very recently.
- To learn more about the Energy Expert Alexa Pilot, visit: <https://bit.ly/3Pt0MDf>
- Can you specify where in Solano County the 7 miles of power lines have been identified for undergrounding?
- What areas of Solano County will be underground first?
- Thanks for the clearly understood answers to my questions. In my opinion, it is important for the regulated community to be made aware of the "near misses" as well as the declining number of "Last Resort" PSPS. Please take credit for the hard work the Teams are doing - to both educate the public and maintain morale within the Team :o)
- What are the procedures for undergrounding lines in terms of protecting those lines in the event of an earthquake?
- Two additional questions... 1.) The Alexa pilot program in terms of PSPS warnings sounds great. How do customers take advantage of that and will it be coming to other smart speakers?
- Regarding undergrounding power lines. PGE just cancelled an entire underground project yesterday at my property. Everything was already engineered by PGE only thing left was for me to sign easement deed and the work. Total scope of work was agreed upon by PGE and myself the property owner. PGE had to have spent at least 20k on preparing for project. Why did PGE cancel project after so much time and money invested?

- 2.) PG&E helicopters often fly in Solano and Yolo Counties to inspect power lines. Will there be a system in place to notify customers, the media, government officials, etc., in advance of helicopters flying in a particular area?
- One last question: Alert Solano (Solano) and Everbridge (Yolo) are the emergency notification systems that are in place to alert residents there. Will PG&E integrate its warning systems with county emergency notification systems for PSPS events, service disruptions, etc.?
- It sounds as if I live in an area of Vacaville being targeted for undergrounding in 2022. Will the residents in this area be notified if/when the undergrounding happens?
- My question about undergrounding was not related to impacts of construction work. I would like to know if we are going to be told about the resulting improvement to our vulnerability to PPS and EPSS events
- I believe PG&E's undergrounding completion target for 2022 is 38 miles, however the current completion amount is 5 miles. As we move into Q4 Is PG&E on target meet the 38 mile target? If not, what the contingency plan to complete the undergrounding project and when?
- How do we determine if we are served by an enhanced powerline safety settings?
- I am not seeing the EPSS on the CPUC High Fire Threat District (HFTD) Map?(David Stevens (Unverified) asked "How do we determine if we are served by an enhanced powerline safety settings?")
- OK, one more question: Who controls the Alert Wildfire maps, including those that are "Courtesy of PG&E?" Many times the camera doesn't move despite a grass fire being in a particular area — is there a way for ordinary citizens to flag a fire so the camera moves?
- *the Alert Wildfire cameras, not the maps(Matthew (Solano NewsNet) (Unverified) asked "OK, one more question: Who controls the Alert Wildfire maps, including those that are "Courtesy of PG&E?" Many times the camera doesn't move despite a grass fire being in a particular area — is there a way for ordinary citizens to flag a fire so the camera moves?")
- Thank you for tonight's webinar.
- Thank you for joining, Moira.(Moira A. Fitzgerald (Unverified) asked "Thank you for tonight's webinar. ")