

## **Community Wildfire Safety Program**

### **PG&E Virtual Safety Town Hall – Sacramento, Solano and Yolo Counties – Post-Event Report**

On April 21, 2021, PG&E held an online safety town hall, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding 2017 and 2018 wildfires.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) program. The purpose of the event was to share safety, utility service-related information and customer resources for Sacramento, Solano and Yolo county residents, gather input and respond to questions. Due to COVID-19 health and safety guidelines, the safety town hall was conducted virtually.

The following report has been prepared to provide an overview of the safety town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

#### Safety Town Hall Summary

- **Date:** April 21, 2021
- **Time:** 12:00 p.m. to 1:00 p.m.
- **Total Attendees:** 78
- **PG&E Presenters:**
  - Laura Wetmore, Senior Manager, Local Customer Experience
  - Jamie Martin, Vice President and Chief Procurement Officer
  - Sarah Rasheed, Local Public Affairs Representative
  - Rebecca Darrah, Supervising Vegetation Program Manager
  - Pat Ellis, Public Safety Specialist
  - Jim Monninger, Senior Manager of Sacramento and Sierra Divisions
- Additional representatives present to assist with questions included:
  - Johnnise Foster-Downs, Local Government Relations Representative
  - Darin Deleeuw, Vegetation Program Manager

The event featured a 30-minute presentation on PG&E's wildfire prevention plans, an overview of 2020 Public Safety Power Shutoff (PSPS) events and weather-related safety tips, followed by a 30-minute Q&A session. Participants could either join via the virtual conference platform or by calling into a toll-free number. Closed captioning was available in English, Spanish and Chinese.

### Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event.

Outreach included:

- Approximately 163,670 email invitations sent to all electric customers with an email address in Sacramento, Solano and Yolo counties
- Social media postings on Facebook and Instagram
- Media advisory
- Outreach to city, county and tribal officials as well as community-based organizations

Sample invitations and outreach materials can be found in Appendix A.

### Question and Answer Session Summary

Throughout the town hall, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the virtual webinar platform. A total of 13 questions and comments were received.

The Q&A portion focused on the following themes:

- Availability of cooling stations in Solano County
- Repairs to the power grid to increase capacity
- Current investments in solar energy
- Details about what system hardening work entails
- Community Resource Centers and where to find more information on nearby locations
- Vegetation management
  - Strategy related to overstrike trees
  - Responsibility for managing open fields with tall grasses or weeds
  - Vegetation work validation through third party vendors
- Possibility of circuit breaker installation on poles

The full list of questions/comments received during the Q&A session can be found in Appendix B.


### Recording and Presentation Availability

A copy of the presentation and a recording of the event will be available on PG&E's website at [www.pge.com/firesafetywebinars](http://www.pge.com/firesafetywebinars). Also available are presentations and recordings of additional webinars PG&E has hosted about wildfire safety, including:

- Regional webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- Spanish-language and Chinese-language webinars

## APPENDIX A: EVENT INVITATION AND OUTREACH

### CUSTOMER EMAIL INVITE



**PG&E Virtual Safety Town Hall**  
**Solano, Yolo and Sacramento Counties**  
Wednesday, April 21 | 12-1:30 P.M.

[Register today »](#)

[Learn more »](#)






You are invited to join us for an interactive, regionally-focused safety town hall as we discuss our plans for reducing wildfire risks with residents of Solano, Yolo and Sacramento counties. During this town hall, you will have a chance to ask questions and share feedback with the PG&E team.


**Topics Include:**

- PG&E's wildfire prevention plans
- Overview of 2020 Public Safety Power Shutoffs
- Local vegetation management efforts

**We hope that you can join us.** To access the Safety Town Hall or view recordings of past wildfire safety webinars, visit [pge.com/firesafetywebinars](http://pge.com/firesafetywebinars).

**Do you have a plan to stay safe?** For more information, including tips on how you and your family can stay safe in the event of an emergency, please visit [safetvactioncenter.pge.com](http://safetvactioncenter.pge.com).



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Following the wildfires in 2017 and 2018, some of the changes included in this email are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

For inquiries, please do not reply to this email. Submit feedback via [Contact Us](#).  
"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation 77 Beale St. San Francisco, CA 94105.

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These offerings are funded by California utility customers and administered by PG&E under the auspices of the California Public Utilities Commission.

## EVENT MEDIA ADVISORY



Marketing and Communications | 77 Beale Street | San Francisco, CA 94105 | 415.973.5930 | [www.pge.com](http://www.pge.com)

April 9, 2021

### **PG&E Hosting Virtual Safety Town Hall on Wednesday For Sacramento, Solano and Yolo Counties to Discuss Ongoing Safety Work to Prevent Wildfires**

*Customers invited to join online webinar event to hear and ask questions on wildfire prevention plans and Public Safety Power Shutoff improvements in 2020 and beyond*

**SAN FRANCISCO, Calif.**— Pacific Gas and Electric Company (PG&E) is continuing its important work to further reduce wildfire risks and improve the safety of its electric system. To help ensure that customers are part of its safety efforts, PG&E will be hosting an interactive, virtual safety town hall with Sacramento, Solano and Yolo county residents where the company will provide an overview of its work to further prevent wildfires and its Public Safety Power Shutoff (PSPS) events in 2020.

The virtual safety town hall will feature a brief presentation and an opportunity for participants to ask questions and provide feedback.

The event will take place on Wednesday, Apr. 21, 2021, from noon to 1:30 p.m. The event can be accessed through the link or dial-in below or through PG&E's website, [pge.com/firesafetywebinars](http://pge.com/firesafetywebinars).

**Click this link to join:** [bit.ly/3wtmVYY](https://bit.ly/3wtmVYY)

**Attendee Dial-in:** (866) 501-6088

**Conference ID:** 7571274

During the town hall, members of PG&E's safety and leadership team will discuss:

- PG&E's wildfire prevention plans
- 2020 Public Safety Power Shutoff events
- Local vegetation management efforts

While the webinar event will focus on customers impacted by a Public Safety Power Shutoff event in 2020, any of PG&E's customers are welcome to join. Closed captioning will be available in English, Spanish and Chinese and there will be a dial-in number for those who are not able to join online.

Additional information and resources to help customers prepare for and stay safe during an emergency can be found at PG&E's Safety Action Center at [safetyactioncenter.pge.com](https://safetyactioncenter.pge.com).

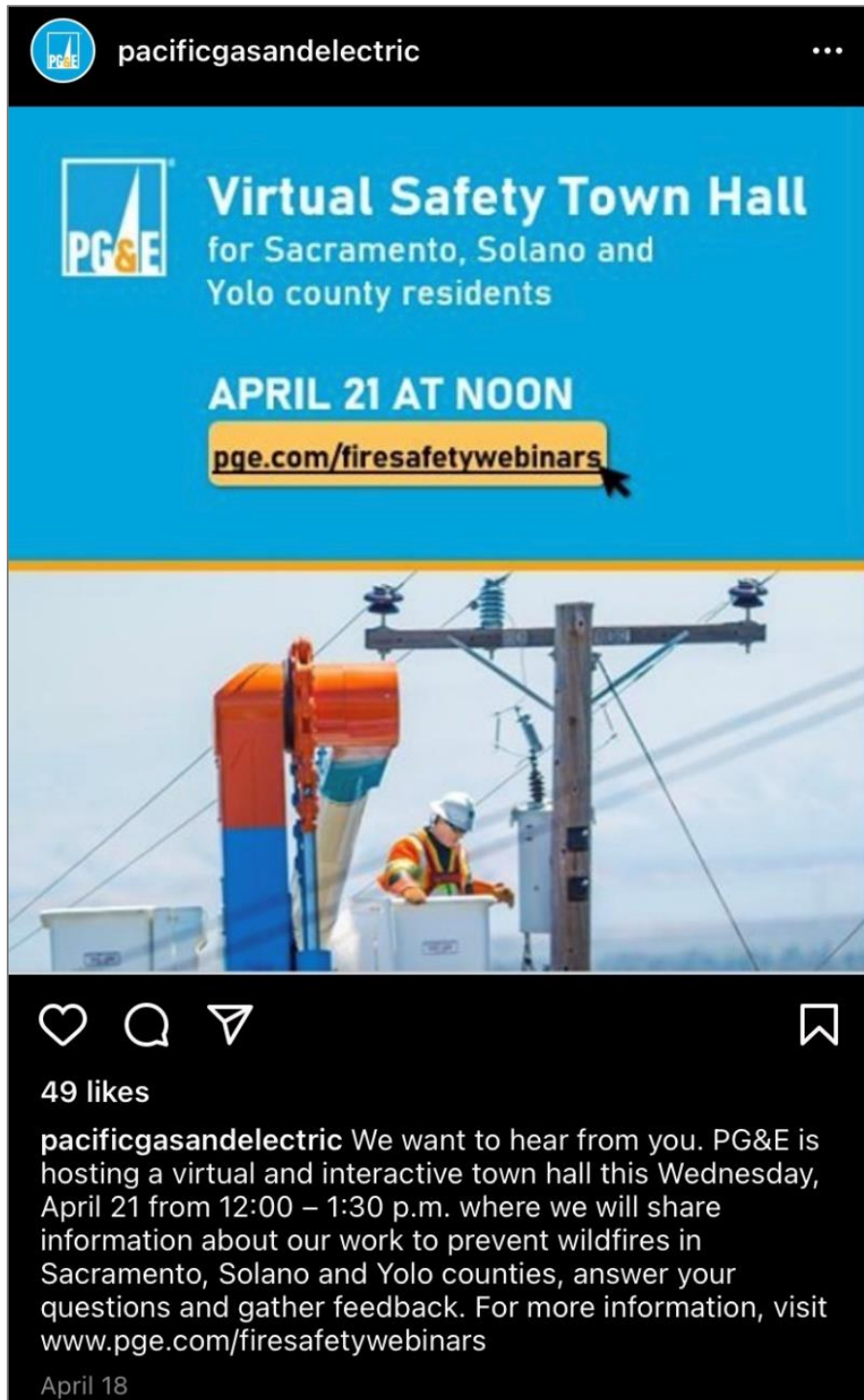
To learn more about PG&E's Community Wildfire Safety Program, visit [pge.com/wildfiresafety](https://pge.com/wildfiresafety).

### **About PG&E**

Pacific Gas and Electric Company, a subsidiary of [PG&E Corporation](https://www.pge.com) (NYSE:PCG), is one of the largest combined natural gas and electric energy companies in the United States. Based in San Francisco, with more than 20,000 employees, the company delivers some of the nation's cleanest energy to nearly 16 million people in Northern and Central California. For more information, visit [www.pge.com/](https://www.pge.com/) and [www.pge.com/en/about/newsroom/index.page](https://www.pge.com/en/about/newsroom/index.page).



INSTAGRAM POST



The image shows an Instagram post from the account 'pacificgasandelectric'. The post features a blue header with the PG&E logo and the text 'Virtual Safety Town Hall for Sacramento, Solano and Yolo county residents'. Below this, it says 'APRIL 21 AT NOON' and includes a yellow button with the URL 'pge.com/firesafetywebinars'. The main image is a photograph of a utility worker in a hard hat and safety vest working on a power line. Below the image are the standard Instagram interaction icons: a heart, a comment bubble, a share icon, and a bookmark icon. The caption reads: '49 likes pacificgasandelectric We want to hear from you. PG&E is hosting a virtual and interactive town hall this Wednesday, April 21 from 12:00 – 1:30 p.m. where we will share information about our work to prevent wildfires in Sacramento, Solano and Yolo counties, answer your questions and gather feedback. For more information, visit www.pge.com/firesafetywebinars'. The post is dated 'April 18'.

**pacificgasandelectric**

**PG&E** **Virtual Safety Town Hall**  
for Sacramento, Solano and  
Yolo county residents

**APRIL 21 AT NOON**

[pge.com/firesafetywebinars](http://pge.com/firesafetywebinars)

49 likes

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April 18

**FACEBOOK POST**

 **Pacific Gas and Electric Company** ✓  
April 18 at 8:02 AM · 🌐

We want to hear from you. PG&E is hosting a virtual, interactive town hall this Wednesday, April 21 from 12:00 – 1:30 p.m. for Sacramento, Solano and Yolo county residents. Join us as we share information about our work to prevent wildfires, answer your questions and gather feedback from you. For more information, visit [www.pge.com/firesafetywebinars](http://www.pge.com/firesafetywebinars)



## **APPENDIX B: EVENT QUESTIONS AND COMMENTS**

The below questions and comments have been listed in the order received.

- Will there be cooling stations available in Solano County?
- Have there been any repairs to the power grid to increase capacity?
- Has there been an increased investment in solar energy for homes?
- How does PG&E validate that the vegetation management are met (assuming that the pruning work is done by 3rd party)?
- What is "hardening" the lines? Wrapping the lines, changing the wires with higher gauge wires and installing circuit breakers at each pole so if the line breaks or is weighted down power would be shut off automatically?
- Just a comment - again as I've been on most of these and working hard to try and get more involved with PG&E. I've floated this out there and maybe if it is heard enough it can be evaluated. With respect to how people know where CRCs are - simple solution. Include in notification of PSPS event a link and/or list of CRCs.
- I was on yesterday's CPUC tree-related power-line risk meeting and they mentioned the millions of trees that are a potential risk. When will the trees be cut down/trimmed? It seems that just trimming will result in a future issue. When the trees are cut down, will the trees be replaced by a short growing tree?
- You're welcome. If somebody would like to hear more innovative ideas - please have them contact me.
- Can supply lines be installed with circuit breakers on the poles to cut power when there is a break in the lines?
- For open grass fields, who is responsible for clearing tall grasses and weeds that are dead and/or dying?
- You mentioned PG&E cuts down over 1M trees per year. Is there a plan to do restoration of those trees elsewhere away from the powerlines?
- Is PG&E creating defensible space under the power lines, cutting tall growing grass, replacing the grass area with gravel or things that don't burn easily?
- Thank you for having this meeting. Really appreciate it. Would really like to hear more about fuses at each of the poles.



**APPENDIX C:  
MEDIA COVERAGE**

***KXTV-SAC (ABC News)***

PG&E Virtual Town Hall About Fire Safety (broadcast segment)

Link to Safety Town Hall shared on KXTV-SAC website [here](#).

April 21, 2021