



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 1

APPLICABILITY: This schedule applies to Community Choice Aggregators (CCAs) who participate in Community Choice Aggregation Service (CCA Service) and to customers who receive CCA Service, pursuant to California Public Utilities Commission Decision 05-12-041 and electric Rules 1 and 23.

TERRITORY: The entire PG&E service territory.

RATES: 1. CCA SERVICE ESTABLISHMENT

This fee will apply when a CCA establishes service. This fee will cover the cost of establishing a new business relationship with the CCA and will include activities such as establishing a CCA account in PG&E's customer information system for customer switching, meter reading, and billing services, EDI testing and processing forms and agreements, including but not limited to: the CCA Service Agreement, the CCA Information Form, the Credit Application, the Electronic Funds Transfer Agreement, and provides for a review of a CCA's credit worthiness. Charges are based on an hourly rate required to perform the activities.

Fee \$119.58-\$149.48 per hour (l)

2. CUSTOMER NOTIFICATION (OPTIONAL SERVICE)

a. CUSTOMER NOTIFICATION – DIRECT MAIL

This service provides a direct mail customer notification service (labeling and mailing of notifications). This service will be applicable to the initial customer notifications and to follow-up notifications.

Fee Labor and Material

b. CUSTOMER NOTIFICATION – NOTIFICATION IN MONTHLY PG&E BILL

The CCA may request PG&E to mail the CCA notices in PG&E's monthly bills to the customers. PG&E will perform this service and charge the CCA based on labor and material costs, and any additional postage required to mail the monthly bills. This service shall be subject to advance notice and scheduling requirements, PG&E's normal bill insert business practices, and operational specifications. CCA customer notices inserted in PG&E's billing envelope shall include a disclaimer prominently displayed in font no smaller than the title or heading of the customer notices stating: "This notice was prepared and paid for by [CCA name] and not PG&E." Information contained in such notices shall be limited to that required by PU Code Section 366.2(c)(13)(A).

Fee Labor and Material

Postage Additional Postage

(Continued)



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Sheet 2

RATES:
(Cont'd.)

2. CUSTOMER NOTIFICATION (OPTIONAL SERVICE) (Cont'd.)

c. CUSTOMER LIST DEVELOPMENT

PG&E will perform a data extract to provide a list of customers with a standard set of data elements. Based upon the CCA's specific criteria, the list can be refined and finalized to specify the customers that will receive a notification. This fee is calculated based upon a per event basis and is based on labor costs to perform a data extract with a standard set of data elements. No material costs are included in this fee.

Fee.....\$2,596 per data extract (l)

d. DESIGN CUSTOMIZED CUSTOMER NOTIFICATION

This service provides special design or customization for the customer notifications as specified by the CCA.

Fee.....Labor and Material

3. MASS ENROLLMENT

This fee will apply to a CCA. Upon completion of the initial customer notification and opt-out period, PG&E will initiate a mass transfer of the eligible customers (who have not opted-out) onto CCA Service over one-billing cycle period on the customer's regularly scheduled meter read date (assuming no metering work is required), and send a confirmation to the CCA through the CCASR process.

Fee\$4,475 per event (l)

4. OPT-OUT REQUESTS

These service fees will apply to a CCA and are associated with processing customer requests for opting-out of the CCA program. PG&E will offer two options to process responses by customers to the "opt-out" notifications: Internet and Automated Telephone service.

a. INTERNET OPT-OUT – This fee will apply when a customer opts out of a CCA's Program using the Internet through PG&E's website.

Internet Opt-out.....\$0.49 per account

b. AUTOMATED TELEPHONE (IVRU) OPT-OUT – This fee will apply when a customer opts out of a CCA's program using PG&E's Interactive Voice Response Unit (IVRU).

Automated Telephone (IVRU) Opt-Out.....\$0.42 per account

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Sheet 3

RATES:
(Cont'd.)

5. COMMUNITY CHOICE AGGREGATION SERVICE REQUEST (CCASR)

a. CCASR

This fee will apply to a CCA when a Connect or Disconnect CCASR is submitted by a CCA.

Per account per CCASR submittal.....\$0.79 (l)

b. CUSTOMER RE-ENTRY

This charge is imposed on the customer. This fee covers the cost of processing customer requests to switch back to PG&E Bundled Service after the Opt-Out period has expired.

Fee..... \$4.24 account (l)

c. NEW CUSTOMER

This fee will apply to a CCA to cover PG&E's cost to enroll a new account onto CCA Service after mass enrollment has occurred.

Fee..... \$0.49 per account
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Advice 4741-E
Decision 13-04-020

Issued by
Steven Malnight
Senior Vice President
Regulatory Affairs

Date Filed November 20, 2015
Effective January 1, 2016
Resolution _____



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Sheet 4

RATES:
(Cont'd.)

6. METER DATA MANAGEMENT AGENT (MDMA) SERVICES

a. METER DATA POSTING

This service provides meter data to the CCA. Meter data will be made available to the CCA in EDI 867 format, and will be posted for retrieval by the CCA on PG&E's Data Exchange Server (DES).

Composite MDMA fee per meter per month \$0.14 (N)

b. UNSCHEDULED METER READ

This fee will apply when a CCA requests cumulative reads or interval usage data for an account for a period outside the normal PG&E meter reading schedule. PG&E will attempt to accommodate requests for unscheduled reads. In no case will PG&E provide cumulative reads and/or interval usage data for a period greater than 33 contiguous days.

Per unscheduled meter read per cumulative meter no charge

Per unscheduled meter read per interval meter no charge

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Advice 5225-E
Decision 18-01-013

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

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Resolution _____



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RATES:
(Cont'd.)

6. METER DATA MANAGEMENT AGENT (MDMA) SERVICES (Cont'd.)

c. REPOSTING MONTHLY METER DATA

This fee will apply when a CCA requests that PG&E repost previously posted meter reads and/or usage data to the DES. As requested, PG&E will provide this data with meter reads and/or interval usage data framed to the standard billing cycle period (as published in PG&E's applicable year meter reading schedule).

Per meter read per billing period..... \$20.84 (l)

d. REPOSTING OF ACCOUNT USAGE

This fee will apply when a CCA requests that PG&E repost previously posted account usage history to the DES. Reposted service account usage history will consist of the most recent 12-month usage history, or for the portion available if the customer's account has been open for less than 12 months, framed to standard billing cycle period.

Fee\$104.25 per hour (l)

e. ACCOUNT ASSISTANCE

This fee will apply when a CCA requests assistance on an account. The fee covers services such as:

- Account switch date corrections;
- Subsequent supplying of meter reads/usage data for the corrected period; and
- Reconciliation of meter reads and/or usage quantities.

Fee\$104.25 per hour (l)

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Sheet 6

RATES:
(Cont'd.)

7. CONSOLIDATED BILL-READY BILLING SERVICES

a. CONSOLIDATED PG&E BILLING

Composite Bill-Ready Billing Fee

This fee covers the cost to present the CCA's energy and customer charges. It also includes cost to process the CCA's energy charges and customer payments.

Per account per billing cycle.....\$0.21 (R)

8. CONSOLIDATED RATE-READY BILLING SERVICES

a. CONSOLIDATED PG&E BILLING

Composite Rate-Ready Billing Fee

This fee covers the cost to present the CCA's energy and customer charges on an additional bill page. It also includes cost to process the CCA's energy charges and customer payments, and respond to CCA calls regarding billing issues.

Bill presentation and processing of CCA's energy charges and customer payments, per account per billing cycle\$0.21 (R)

b. CCA RATE SCHEDULE CHANGE

This fee will apply to a CCA when they request PG&E to change the CCA's price on a particular rate schedule or change the rate schedule assigned to a particular CCA customer.

Fee no charge

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RATES:
(Cont'd.)

9. OTHER BILLING SERVICES

a. PROGRAMMING FOR CONSOLIDATED BILLING

This fee will apply to a CCA when they request PG&E to provide additional billing services requiring programming such as text messages on the page of the bill presenting the CCA's charges.

Fee\$97.84 per hour (l)

b. BILL ADJUSTMENT

This fee will apply when a CCA requests PG&E to adjust a CCA customer's bill for reason unrelated to the CCA's charges, such as the following:

- Goodwill gesture or promotional discounts
- Recourse adjustments as a result of dispute resolution
- Policy adjustment to satisfy a customer's complaint

Fee no charge

c. CCA RETURN PAYMENT

This fee will apply to a CCA when a CCA's check is returned for payment of any of PG&E's service charges.

Fee \$8.00 per event

d. ACCOUNT ASSISTANCE

This fee will apply to a CCA when a CCA requests PG&E to perform other types of account assistance. For example: switch date corrections, reconciliation of balances and statements, duplicate bills, and account analysis.

Fee\$69.30 per hour (l)

(Continued)



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Sheet 8

RATES:
(Cont'd.)

10. CCA TERMINATION OF SERVICE

a. VOLUNTARY TERMINATION

This charge will apply when a CCA terminates its entire program on a voluntary basis as described in Rule 23. If the CCA requests PG&E to provide the required notifications, then a separate CCA Customer Notification Fee will be applicable. The Voluntary Termination Fee would be assessed on a per event basis.

Fee.....\$4,475 per event (l)

b. INVOLUNTARY TERMINATION

This fee will apply under conditions associated with Involuntary Service Changes as defined in Rule 23. All associated costs will be assessed to the CCA on a time and material basis in the event of such a circumstance.

Fee.....Labor and Material

11. STANDARD PHASE-IN SERVICES

This charge will apply when a CCA requests Phase-In Services as set forth in Rule 23. A CCA may select one of the following phase-in options: customer class, rate class, incorporated city, county, or zip code. The Phase-In requires the affected customers in each phase to be mass enrolled in CCA Service on the customer's regularly scheduled meter read date over one-billing cycle and requires the CCA to conclude its phase-in plan within one CRS period beginning with the first phase-in event. A CCA may also select a customized phase-in which would be provided under Specialized Services.

Fee\$4,475 per phase-in (l)

12. SPECIALIZED SERVICES

This charge will apply when a CCA requests Specialized Services, including Phase-In Services as set forth in Rule 23. This fee will also apply in the event a CCA requests Boundary Metering as set forth in Rule 23. This service will be provided on terms mutually agreeable to PG&E and the CCA. The fee will be calculated on a time and material basis.

FeeLabor and Material

SPECIAL
CONDITIONS:

1. DEFINITIONS

a. Account – In PG&E's customer information system, a service account is called a service agreement and is defined as the customer's service identification number linking the customer's service with a specific meter.