



# Public Safety Power Shutoffs

## Protecting you and your community from wildfires



When dry, windy weather is forecast, we may need to turn off power to prevent wildfires and keep you safe. This is a **Public Safety Power Shutoff (PSPS)**.

We are making a stronger, more reliable system to reduce the need for a PSPS. To learn more, visit [pge.com/cwsp](https://pge.com/cwsp).

### What can you do during a PSPS outage?

- ✓ Locate Community Resource Centers for basic supplies and charging stations.
- ✓ Access meal replacements from local food banks.
- ✓ Find accessible transportation and hotel options.

For more local support, call **211**, text "PSPS" to 211-211 or visit [211.org](https://211.org).



Learn more at [pge.com/pspsresources](https://pge.com/pspsresources).



### Notifications to keep you informed

Our goal is to first notify you two days before a PSPS. We will provide updates via text, call and email until power returns.



Update your contact information at [pge.com/myalerts](https://pge.com/myalerts).

LEARN MORE



To learn more, visit [pge.com/psps](https://pge.com/psps) or call us at **1-866-743-6589**.



# Customer resources to help you prepare



## Explore backup power options

You may be eligible for our backup power programs.

Visit [pge.com/backuppower](https://pge.com/backuppower).



## Create an emergency plan

Learn more about wildfire safety and see more safety tips.

Visit [safetyactioncenter.pge.com](https://safetyactioncenter.pge.com).



## Apply for the Medical Baseline Program

You may be eligible for energy savings and may receive additional PSPS notification attempts until we reach you.

Visit [pge.com/medicalbaseline](https://pge.com/medicalbaseline).



## Access more services and support

Get help planning for a PSPS if you're an older adult or have a disability.

Visit [disabilitydisasteraccess.org](https://disabilitydisasteraccess.org).



## Sign up for Address Alerts

You can receive PSPS alerts for additional addresses such as your work, child's school or a loved one's home. Note: You will automatically get PSPS alerts for the address on your PG&E account.

Sign up at [pge.com/addressalerts](https://pge.com/addressalerts).



For translation support in 240+ languages, call PG&E at **1-866-743-6589**.  
To receive communications in large print or braille, call **1-800-743-5000**.