



Tenants Can Benefit From PG&E's Medical Baseline Program

Get extra assistance from PG&E if you rely on power for certain medical needs.

Benefits

- ✓ **Financial Savings:** Get an additional monthly allotment of power or a discount based on your rate.
- ✓ **Customer Support:** You may receive additional alerts ahead of a Public Safety Power Shutoff (PSPS). If you do not respond, you will receive hourly calls or an in-person visit from PG&E. This helps us know you are safe and prepared for an outage.

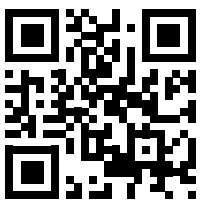
You may be eligible if you:

- Use a qualifying medical device
- Have an ongoing medical condition with certain heating or cooling needs

Some eligible devices include:

- Motorized Wheelchairs
- CPAP Machines
- Respirators
- Dialysis Machines

LEARN MORE



For a list of qualifying medical conditions and devices, please visit pge.com/medicalbaseline or call **1-800-743-5000**. Eligibility is not based on income.

How to enroll if you are not a PG&E account holder

Apply online

Visit pge.com/medicalbaseline and follow the instructions. Your medical practitioner will confirm if you are eligible and will then complete and return your online application to PG&E.

Your landlord will need to give you the following for your application:

- Master Meter account number
- Complex name and address
- Complex manager's name
- Complex phone number

OR

Apply via mail

Visit pge.com/medicalbaseline to print an application. Your medical practitioner will need to complete your paper application.

Mail application to:

PG&E Billing Center
Medical Baseline
P.O. Box 8329
Stockton, CA 95208

To request an application in large print or Braille, please call **1-800-743-5000**.

Additional resources

Before a PSPS outage:

- See if you qualify for a generator rebate, free portable battery or a Backup Power Transfer Meter to keep your device powered. Visit pge.com/backuppower
- Get help creating a plan for your medical needs. Call **211**, text "PSPS" to **211-211** or visit 211.org



During a PSPS outage, visit pge.com/pspsresources to:

- Locate a Community Resource Center to charge your devices and get supplies.
- Find accessible car rides and hotel options.
- Receive food replacement from local food banks.



For translation support in 240+ languages, or to request print communications in large print or Braille, call **1-800-743-5000**.