



Electric Rate Advisory

EFFECTIVE JANUARY 1, 2025

Important update about electric rates

Throughout the year, Pacific Gas and Electric Company (PG&E) submits requests to the California Public Utilities Commission (CPUC) to change our rates. On December 30, 2024, PG&E submitted Advice Letter 7469-E to decrease rates on January 1, 2025.

PREVIOUS Residential Bundled Non-CARE Average Rate as of October 1, 2024: 44.66 cents per kilowatt-hour.	NEW Residential Bundled Non-CARE Average Rate as of January 1, 2025: 44.65 cents per kilowatt-hour.
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Estimated electric bill impacts effective January 1, 2025

	Previous As of 10/1/24	Decrease (\$)	Decrease (%)	Current As of 1/1/25
Average Non-CARE residential electric bill (500 kilowatt-hours)	\$221.64	-\$0.38	-0.2%	\$221.26
Average CARE residential electric bill (500 kilowatt-hours)	\$144.10	-\$7.98	-5.5%	\$136.12

Including the impact of the California Climate Credit¹

Average Non-CARE residential electric bill (500 kilowatt-hours)	\$212.45	-\$0.89	-0.4%	\$211.56
Average CARE residential electric bill (500 kilowatt-hours)	\$134.91	-\$8.49	-6.3%	\$126.41

Customers enrolled in the CARE program receive a discount of approximately 38% on their electric bill.

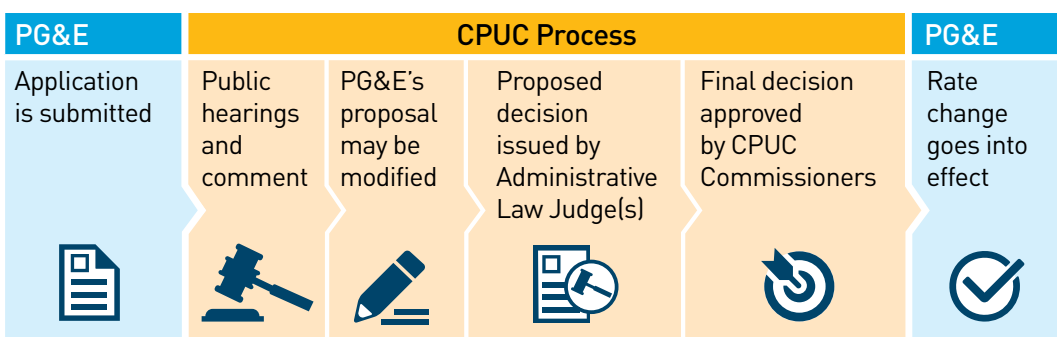
Why are rates decreasing?

The primary drivers of the January 1, 2025, decrease are as follows:

- The California Alternate Rate for Energy (CARE) discount program is changing, resulting in the effective total discount increasing from 35% to approximately 38%. This reduces CARE rates by 5.5%.
- Approved rate increases were offset by other reductions in costs which resulted in a net rate decrease.

How are rates set?

Rates are set through a regulatory process with the CPUC. The process includes opportunities for the public to attend hearings and/or provide comment. A simplified diagram of the process is shown below.



What if I need help paying my bill?

We're here to help by offering you a variety of support for higher bills and other types of financial assistance.

- Find the best rate plan to fit your needs
- Sign up for pay plans to choose when and how to pay your bill
- Save money and energy by following our energy saving tips
- Get help paying your bill by signing up for our payment assistance programs

Visit pge.com/helpmepay

¹Includes the \$116.46 climate credit spread out over 12 months.