



Electric Rate Alert

EFFECTIVE JANUARY 1, 2024

Important update about electric rates

Throughout the year, PG&E submits requests to the California Public Utilities Commission (CPUC) to change our rates. On December 29, 2023, PG&E submitted Advice Letter 7116-E which consolidates and implements decisions, resolutions, and advice letters approved in 2023. Most notably Decision (D.) 23-11-069 in PG&E’s 2023 General Rate Case and D.23-12-022 in PG&E’s 2024 Energy Resource and Recovery Account (ERRA) Forecast proceeding.

Estimated electric bill impacts effective January 1, 2024

	Previous As of 10/1/23	Increase (\$)	Increase (%)	Current As of 1/1/24
Average residential Non-CARE electric bill	\$190.84	\$31.52	16.5%	\$222.36
Average residential CARE electric bill	\$121.87	\$19.47	16.0%	\$141.35

Why are rates increasing?

This rate increase funds the critical electric initiatives that will make our infrastructure more climate-resilient against the growing effects of extreme weather, like more powerful storms and hotter temperatures.

Undergrounding powerlines

Undergrounding powerlines essentially eliminates wildfire risk, keeping your community safe for years to come. Undergrounding also permanently eliminates some of the annual costs for vegetation management and maintenance.

Investments in multiple layers of wildfire safety

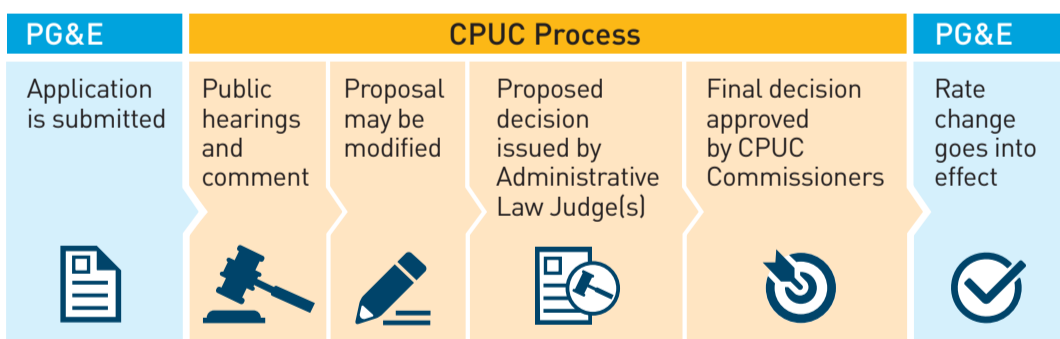
Delivering multiple layers of protection to reduce wildfire risk from PG&E equipment by 94%.¹ In addition to undergrounding lines, this work includes installing stronger poles, covered powerlines, and safety-power shutoffs.

Grid capacity and resilience

Continuing to invest in more innovative solutions to prepare the grid for new technologies that will make energy service more reliable for everyone, while supporting a future with more electric vehicles and battery storage.

How are rates set?

Rates are set through a regulatory process with the CPUC. The process includes opportunities for the public to attend hearings and provide comment.



What if I need help paying my bill?

We’re here to help by offering you a variety of ways to prepare for higher bills.

- **The Relief for Energy Assistance through Community Help (REACH)** program may help qualifying, income-eligible customers with a credit of up to \$1,000 for past due PG&E bills.
- The **Low Income Energy Assistance Program (LIHEAP)** can provide financial assistance to pay your eligible household energy costs.
- **Budget Billing** is a free program that averages your annual energy costs to help you manage high seasonal bills.
- **Payment plans** are available if you need more time to pay your bill.
- A different electric rate plan could save you money. Review your **personalized rate comparison** at pge.com/myrate.

Visit pge.com/programs for more information.

¹Based on the methodology established by the CPUC in the Safety Model Assessment Proceeding and implemented by PG&E, accordingly.