



Important update about gas rates

Throughout the year, PG&E submits requests to the California Public Utilities Commission (CPUC) to change our rates. On August 26, 2024, PG&E submitted Advice Letter 4966-G¹ which contains authorized revisions to the gas rate design.

PREVIOUS Residential Bundled Non-CARE Rates ² as of April 1, 2024 : \$2.47 per therm	NEW Residential Bundled Non-CARE Rates ³ as of September 1, 2024 : \$2.66 per therm
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Estimated gas bill impacts effective September 1, 2024

	Previous As of 4/1/24 ⁴	Increase (\$)	Increase (%)	Current As of 9/1/24 ⁴
Average Non-CARE residential gas bill (31 therms)	\$69.47 ⁵	\$5.78	8.3%	\$75.25
Average CARE residential gas bill (26 therms)	\$43.47 ⁵	\$3.87	8.9%	\$47.34

Customers enrolled in the CARE program receive a discount of approximately 20% on their gas bill.

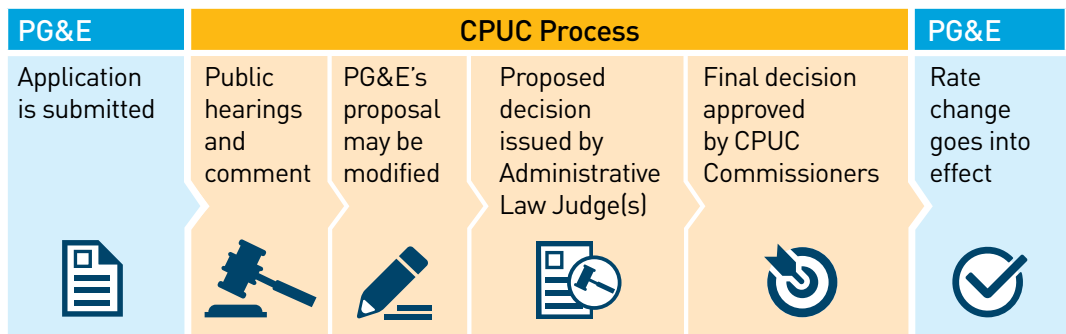
Why are rates increasing?

The main driver of the gas rate increase comes from the Gas Transmission and Storage Cost Allocation and Rate Design (CARD) proceeding and settlement agreement. The agreement authorized changes in gas rate design, including a revision to the gas sales forecast used to set rates. The revision accounted for a reduction in natural gas usage compared to what was currently in rates.

The rate increase ensures that approved revenues are collected and cover the cost of safely and reliably operating and maintaining the natural gas system. This PG&E request was approved by the CPUC in March 2024 in Decision (D.) 24-03-002.

How are rates set?

Rates are set through a regulatory process with the CPUC. The process includes opportunities for the public to attend hearings and/or provide comment. A simplified diagram of the process is shown below.



What if I need help paying my bill?

We're here to help by offering you a variety of support for higher bills and other types of financial assistance.

- Find the best rate plan to fit your needs
- Sign up for pay plans to choose when and how to pay your bill
- Save money and energy by following our energy saving tips
- Get help paying your bill by signing up for our payment assistance programs

Visit pge.com/helpmepay

¹Advice Letter 4966-G is pending approval by the CPUC.

²The April 1, 2024 rate reflects the Non-CARE bundled residential rate which includes transportation costs, public purpose surcharges and commodity costs. The bundled rate shown assumes an illustrative annual average commodity procurement cost of \$0.455 per therm. This cost can vary from month to month.

³The September 1, 2024 rate reflects the Non-CARE Residential bundled rate which includes transportation costs, public purpose surcharges and commodity costs. The bundled rate shown assumes an illustrative annual average commodity procurement cost of \$0.448 per therm. This cost can vary from month to month.

⁴Includes the \$85.46 Climate Credit spread out over 12 months. Customers will receive the Climate Credit as a one-time credit typically made in the month of April. However, for the purposes of showing the average impact to customers, the amount has been amortized. Totals may not sum due to rounding.

⁵The therms used to calculate the bills shown in the table above have been reduced to reflect the new lower sales forecast. Specifically, the April bill amount has been revised to account for the new therms compared to those listed in the April Rate Advisory.