

Program benefits

More efficient and reliable gas and electric service

PG&E will install and maintain its upgraded gas and/or electric system up to and including the meter at each individual unit, increasing safety and reliability.

Access to cost-saving programs

If you would like to participate in our cost savings and energy efficiency programs, please ask our representative when you call to create your new required meter account.

Account set-up required

Our representative will help set up your account after your new meter has been installed. We will waive customer credit checks and service deposits for residents setting up new required accounts under the program.

Improved customer service, support and access to online tools

You will have access to a PG&E online account where you can view your energy usage history, pay your bill and access energy saving tools. You can also contact us directly for any questions about your energy use.



What to expect

As a part of the program, we will assist park management with resident education and outreach, and we will work with the community to share updates, information, and resources.



Prior to construction

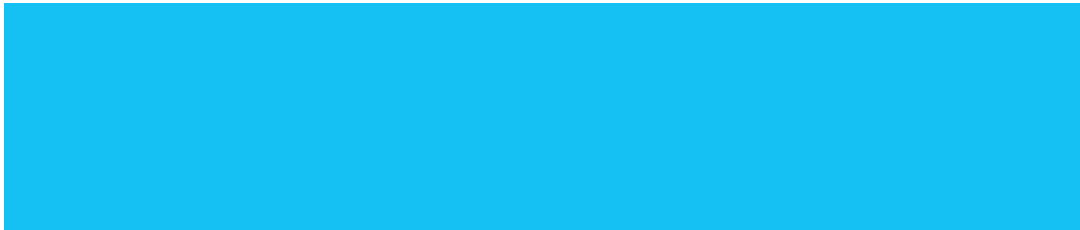
- Prior to the start of construction, you may notice PG&E crews and contractors preparing for the project.
- To practice safe digging, PG&E and other utilities will spray paint markings or insert flag markers on the ground to show the location of underground lines.
- Residents will be notified by mail or in-person in advance of any planned work.



During construction

- Construction will take place on weekdays during regular business hours unless otherwise specified.
- Residents may notice digging and open trenches, which may cause dust. Intermittent noise may be expected, as well as temporary closures in some areas of the park.
- We will work closely with park management and residents to perform safety inspections at each mobile home.
- Residents will be required to set up a new PG&E account, with PG&E handling all billing, customer service and customer inquiries.





Learn about our discount programs

We offer discount programs that help eligible customers pay their energy bills. Over 1.4 million customers receive a bill discount through the California Alternate Rates for Energy (CARE), Family Electric Rate Assistance (FERA) and Medical Baseline Allowance programs. To find out if you're eligible based on income or other guidelines, simply complete the online CARE/FERA enrollment form at pge.com/care.

Your contact for questions

For more information, please contact your local PG&E representative:

PG&E Representative: _____

Contact Number: _____

Email: MHPUtilityUpgrade@pge.com

Thank you for your cooperation as we work to enhance the safety and reliability of your gas and electric service within your mobile home community.

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Mobile Home Park Utility Conversion Program

The Mobile Home Park (MHP) Utility Conversion Program is a statewide effort designed to enhance public safety and reliability by upgrading existing gas and electric systems at mobile home parks.

These newer meter systems will deliver Pacific Gas and Electric Company (PG&E) services directly to park residents. As part of this statewide effort, PG&E and other California utilities will install individual meters at each mobile home to deliver gas and/or electricity directly to mobile home park residents.

