# Q3 2019 Clean Transportation Program Advisory Council Meeting

October 16, 2019





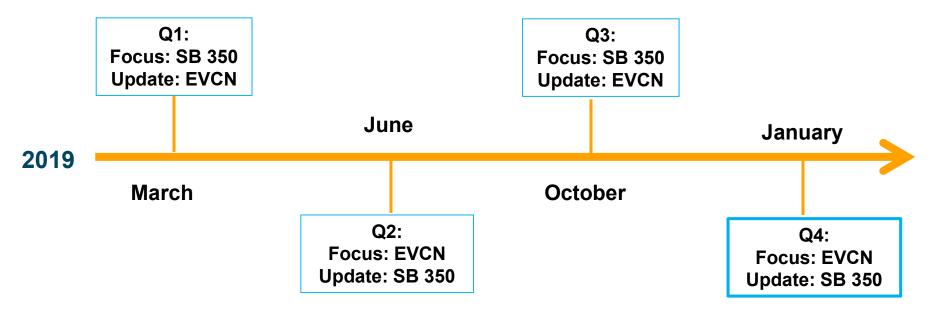
Safety/ Introductions	9:00 – 9:10
Meeting Overview / EV Market Update	9:10 – 9:20
EV Charge Network Program Update	9:20 – 9:50
SB 350: Priority Review Projects	9:50 – 10:45
BREAK	10:45 – 11:00
SB 350: Standard Review Projects	11:00 – 12:00

# **Clean Transportation Program Advisory Council**

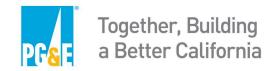
### **Overview**

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- PG&E has expanded our efforts on transportation electrification, with a number of filings, pilots and programs in development
- CPUC has directed PG&E to consult a Program Advisory Council in the development of these pilots and programs to gain feedback from industry stakeholders
- This platform will serve to gather insight and feedback on PG&E's proposals and ongoing programs



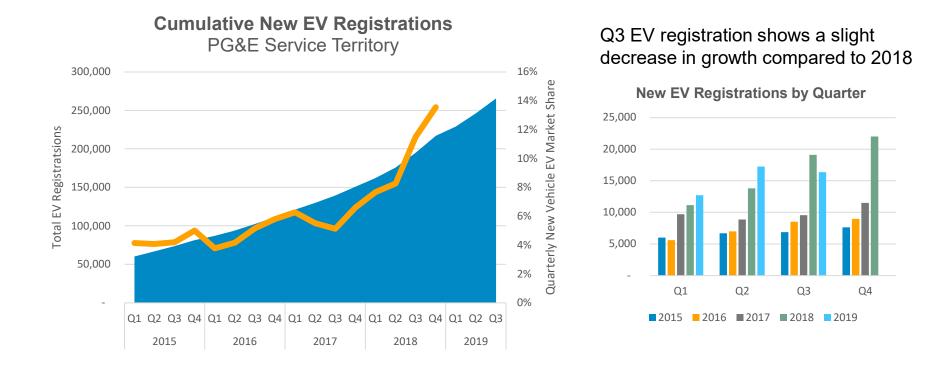
# **EV Market Update**





### Q3 2019 EV Market Update

# 2 6 2 5 8 2 EVs registered in PG&E service territory, through Q3 of 2019



#### Source: EPRI, Based on external registration data & Veloz CA Sales Dashboard Note: In 2019, PG&E has switched the data source for registrations to Veloz CA Sales Dashboard, estimating PG&E represents 40% of statewide EV sales, based on historical trends

# **Expect More EVs in Fleet Sector**

# **Rivian** partners with **Amazon** bringing new electric delivery vans

PGSF

- Now Amazon has a \$4 billion order for 100,000 fully electric delivery vans; each costing ~ \$40,000
- First deliveries expected as soon as 2021 with an anticipated completion by 2024



Source: Electrek: https://electrek.co/2019/09/19/rivian-electric-van-picture/#more-103916

Image: The Verge: https://www.theverge.com/2019/9/19/20873947/amazon-electric-delivery-van-rivian-jeff-bezos-order

**Daimler** group committed to electric

- By 2022 the company will add 10 different EV models to the market
- They will also electrify the entire Mercedes-Benz portfolio totaling to 50 electric models



Source: Daimler: https://media.daimler.com/marsMediaSite/en/instance/ko/Plans-formore-than-ten-different-all-electric-vehicles-by-2022-All-systems-arego.xhtml?oid=29779739

# **EV Charge Network**



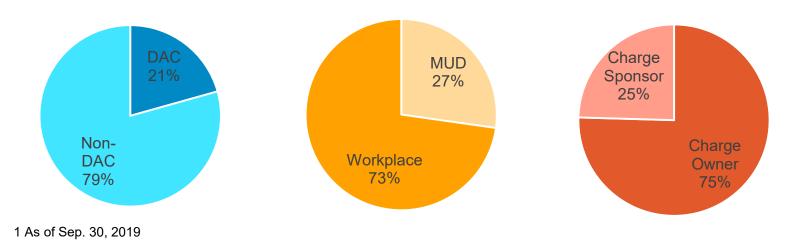


# **Overall Progress Update**

### Current status<sup>1</sup>

	Ports	Sites
Submitted	15,721	820
Viable	4,728	204
Final Design	3,265	122
Construction substantial complete	1,568	88
Activated	1,458	81

- **Customer acquisition** complete: application portal closed Q2
- Site eligibility complete: all customer agreements in place
- **Final design** at steady capacity, with aim of completing 4,500 final designs by Q1 2020
- **Construction** at steady capacity, with aim of consistent construction of 200-250 ports/month

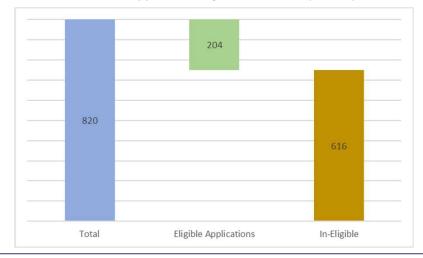


### Installed port portfolio<sup>1</sup>

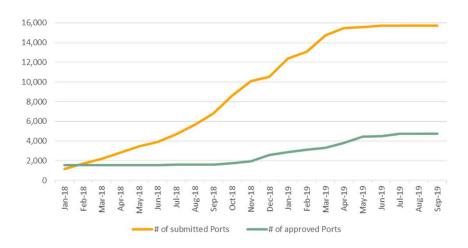


### **Customer Acquisition Metrics**

#### Number Applications by Current Phase (9/30/19)



#### Cumulative Ports Submitted and Approved (9/30/19)



\* Submitted ports are conservative rough estimates since not all applications receive precise port counts before cancellation.

Of the 820 applications received, 204 have been approved as eligible sites and are in design, construction, or utilization phases.

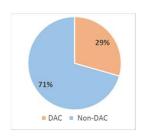
Application intake was been driven by PG&E sales reps, with roughly 58% of applications coming in from a sales rep.

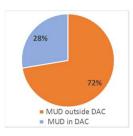
PG&E stopped actively marketing the program in Q2, 2019.

#### Site Type Breakdown (of 204 Eligible Applications)

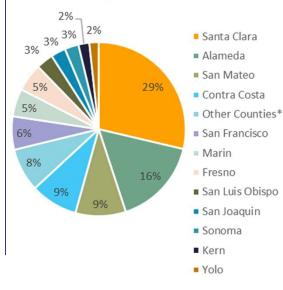








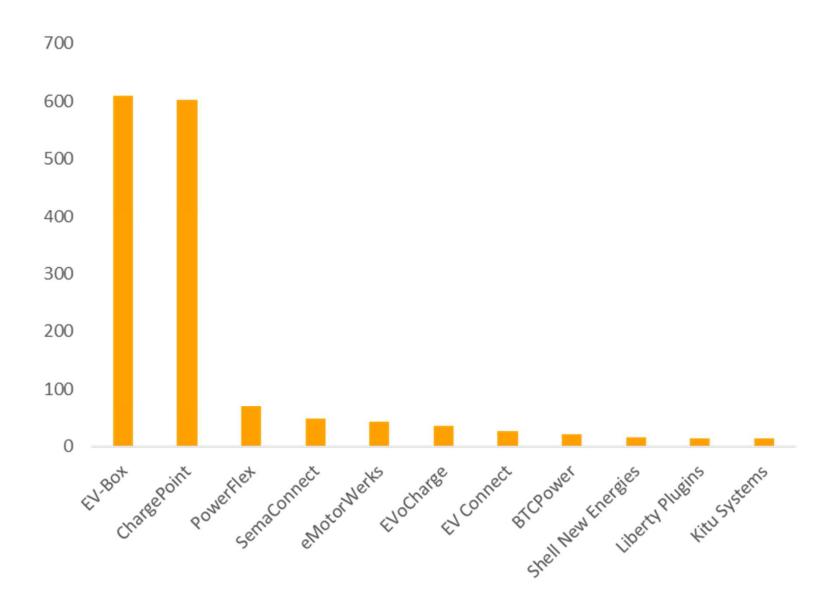
Submitted Application Geography (9/30/19)



\* Other Counties: Makes up 17 counties

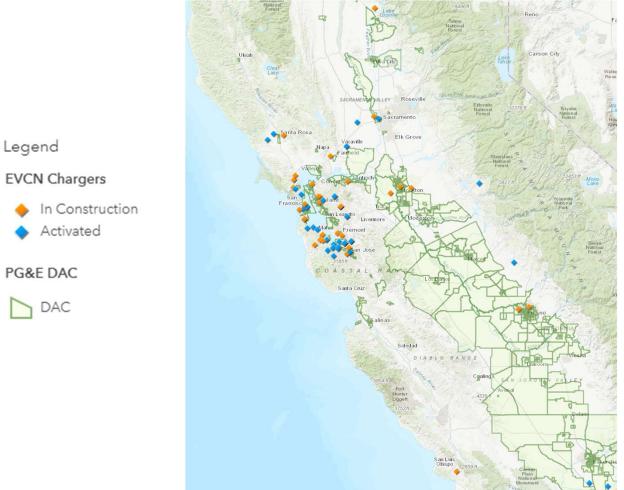
with fewer than 10 applications submitted





# **EVCN Construction and Activation Map**

- Activated sites and sites in construction updated on public map •
- Sites are summarized by zip code to maintain site host anonymity ٠





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# Total Cost of Ownership Tool "EV Savings Calculator"

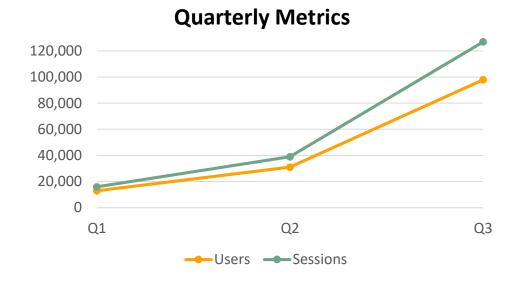
### ev.pge.com



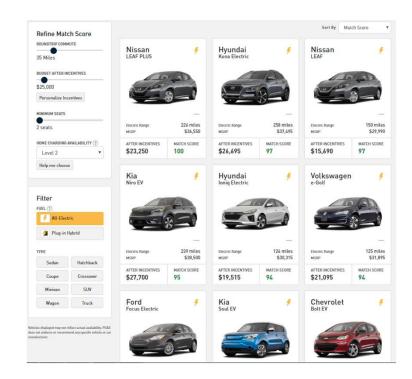


### ev.pge.com

PG&E tool	2019 unique users – 9/30	2019 total sessions – 9/30
Solar calculator comp.	n/a	~28,000*
<b>EV Savings Calculator</b>	98,000	127,000



- Sep 18<sup>th</sup>, largest day with 12k users
- Avg. session duration 2m 07s
- >4,400 total hours of engagement in 2019



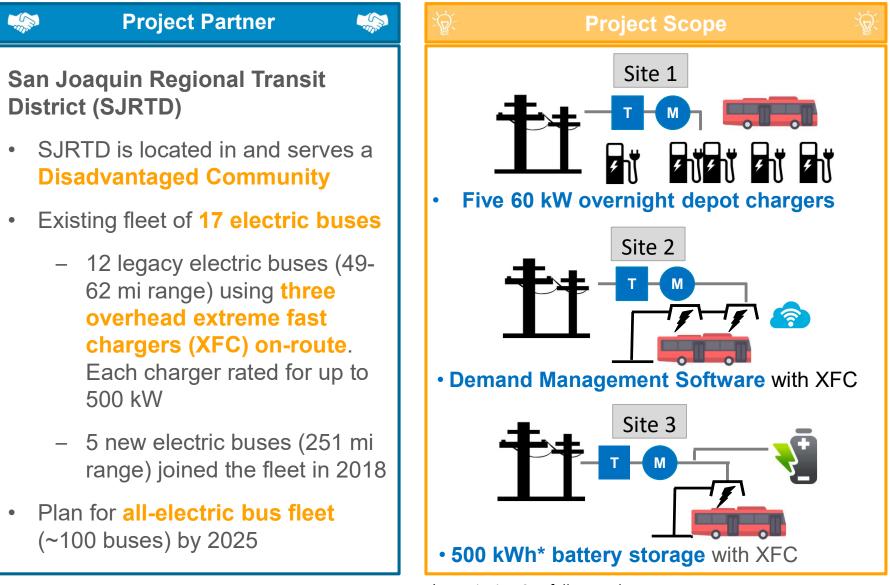
# SB350 Priority Review Projects



PG&E SB350 Priority Review Projects
High-level Project Status:
1 Medium/Heavy Duty Fleet Customer Demonstration
Five 60kW Chargers Activated, Battery Install In Progress, Expanded Testing Development In Progress
2 Idle Reduction Technology
25 ports for eTRU Under Construction - Repairs In Progress
3 Electric School Bus Renewables Integration
Nine Level 2 19kW Chargers Activated, Test Phase 2 In Progress
4 Home Charger Information Resource Pilot
Project Scope in Progress
Statewide Evaluation



# **Medium/Heavy Duty Fleet Customer Demo**



\*capacity in AC at full nameplate power



# **MD/HD Fleet Pilot Goals**

High Level Pilot Goals

Transit Electrification

Battery Storage Integration

**Readiness for EV Fleet Program** 

### **Pilot Goals**

- 1. Reduce the Total Cost of Ownership (TCO) of electric buses:
- a. Minimize infrastructure costs work closely with partners to find efficiencies
- b. Minimize fuel costs manage charging to reduce usage during expensive times
- 2. Compare Total Cost of Ownership (TCO) using three unique charging models:
- a. Overnight charging at the depot
- b. On-route extreme fast charging paired with demand management software
- c. On-route extreme fast charging paired with battery energy storage system

### **Test Cases**

(1) Overnight Depot Charging

(2) On-Route + Demand Management

(3) On-Route + Battery



# **MD/HD Fleet Test Cases**

### **Test Cases**

### (1) Overnight Depot Charging

1. Can the new electric buses be fully recharged every night at the depot and meet their route needs?

#### **Observations from RTD:**

- The electric buses *can* be fully recharged at night.
- Actual range is less than the nominal range.
- Drivers are pulling the buses off the route at 20% state of charge each afternoon, unable to finish the route during summer operations.

#### Next Steps:

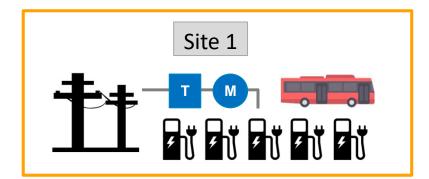
• Determine causes of difference between nominal and actual range.

2. Can total cost of ownership (TCO) be reduced relative to the diesel-hybrid buses on the same route?

**Hypothesis**: Overnight depot charging *can* reduce TCO of electric buses due to off peak charging.

### Next Steps: Test three charging protocols

- 1) Overnight depot charging only
- 2) On-route charging only
- 3) Depot + On-route



# **MD/HD Fleet Test Cases**

### **Test Cases**

PGSE

#### (2) On-Route + Demand Management

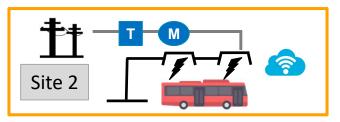
1. Can the Demand Management Software reduce operational costs of 12 legacy electric buses relative to uncontrolled charging and meet their route needs?

#### **Observations from RTD:**

- The demand management software saves RTD \$6000-7000/month with a cap of 300kW.
- The software supports one bus charge per 15 minute interval.
- When an on-route charger is down, RTD cannot charge multiple buses on one charger due to the software.

#### Next Steps:

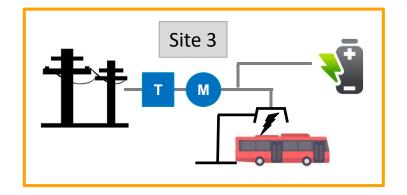
Investigate demand management software limitations and options for RTD.



#### (3) On-Route + Battery

- 1. To what extent can the Battery Energy Storage reduce on-route charging costs at Site 3?
- 2. Do the additional savings make a Battery Energy Storage addition economical?

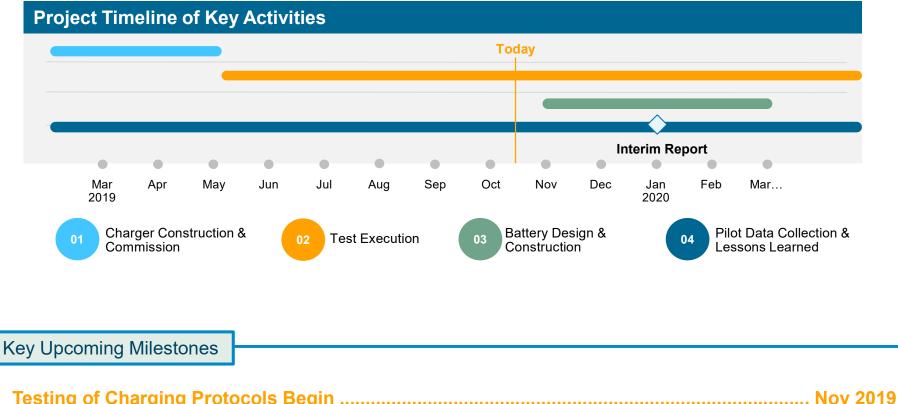
The battery is estimated to be installed in Q1 2020.





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### **MD/HD Fleet Project Timeline**



•	3 <sup>rd</sup> party Evaluation Interim Report	Jan 2020
•	Complete Battery Installation	Q1 2020

# **Electric School Bus Renewables Integration**

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### Project Partner

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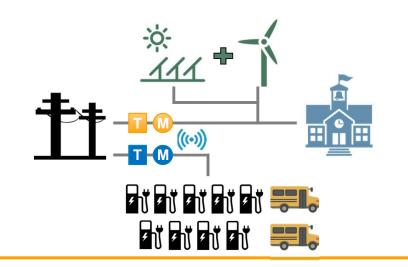
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### **Pittsburg Unified School District**

- K-12 school district, serving 13 school sites, including 8 elementary schools
- Pittsburg is located in and serves a Disadvantaged Community
- Current fleet of 2 electric buses
  - Adding 7 electric buses to bring electric fleet to 9 buses
- Installing ~200KW onsite wind and solar renewable generation
- Built Learning Center for students

### Project Scope

- Installed 9 Level 2 Chargers
  - At 19kW each, about ~180kW total load
- Charge management software and platform to **optimize charging** for economics and GHG reductions
- Architecting novel communications design to integrate onsite renewables



# **Electric School Bus Project Phases**

Test charging scenarios to help lower total cost of ownership of electric transportation and reduce greenhouse-gas emissions for the school district.

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Phase 1: Static schedules	Phase 2: Excess Supply Pilot (XSP)	
<ul> <li>Goals:</li> <li>Minimize PUSD bill based on existing rate structure and support route service with fixed, pre-determined charge schedules.</li> <li>Demonstrate technical system integration.</li> </ul>	<ul> <li>Goals:</li> <li>Demonstrate system's ability to deliver load- increase events with PG&amp;E's XSP program.</li> <li>Capture value of consuming green energy from the grid during wholesale overgeneration.</li> </ul>	
May 2019	Aug 2019 – Oct 2019	
Phase 3: Renewable Self-Consumption	Phase 4: Renewable Optimization	
<ul> <li>Goals:</li> <li>Demonstrate the system's ability to dynamically maximize local renewable powering of e-school bus fleet.</li> <li>Minimize PUSD bill while maximize onsite renewable consumption.</li> </ul>	<ul> <li>Goals:</li> <li>Demonstrate the system's ability to combine wholesale and local renewable generation to maximize green energy for the e-school bus fleet.</li> </ul>	
Nov 2019 – Dec 2019	Jan 2020 – Apr 2020	

# **Electric School Bus Project Phases**

# Test charging scenarios to help lower total cost of ownership of electric transportation and reduce greenhouse-gas emissions for the school district.

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*Nov 2019 – Dec 2019* 

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Jan 2020 – Apr 2020



# **PUSD Phase 2 XSP Highlight**

### What is the PG&E Excess Supply Pilot (XSP)?

### Initiated in 2016, the Pilot:

- Uses demand-side resources to shift energy usage to times of over generation or negative prices
- Modified participation parameters for PUSD, which may influence suggestions for a new XSP "school-friendly" option



2019 PLMA Pacesetter Award

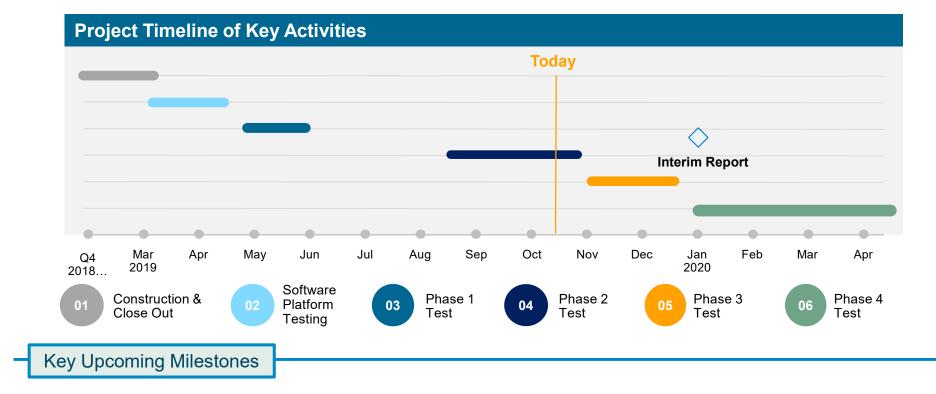
### In partnership with:



PUSD's XSP Performance		
1 electric school bus		
11 event days (4 in Aug, 7 in Sep)		
<ul> <li>XSP Payment: \$58 in August (partial month)</li> <li>\$0 in September due to low load increase from low bus utilization</li> </ul>	With 9 buses for full year, XSP payment could be in range of thousands of dollars per year.	

Note: XSP participation in second half of August, as first day of school was 8/14.

# Electric School Bus Project Timeline



•	Phase 2 Testing Complete	Oct 2019
•	Phase 3 Testing Begins	.Nov 2019
•	Learning Center Construction Complete	. Q4 2019

High Level Pilot Goals

Optimize renewables with low TCO

Best practices for schools

**Readiness for EV Fleet Program** 

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# **Idle Reduction Technology Project Summary**

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### **Project Partner**

Safeway Albertson's Food Distribution Service Center Facility

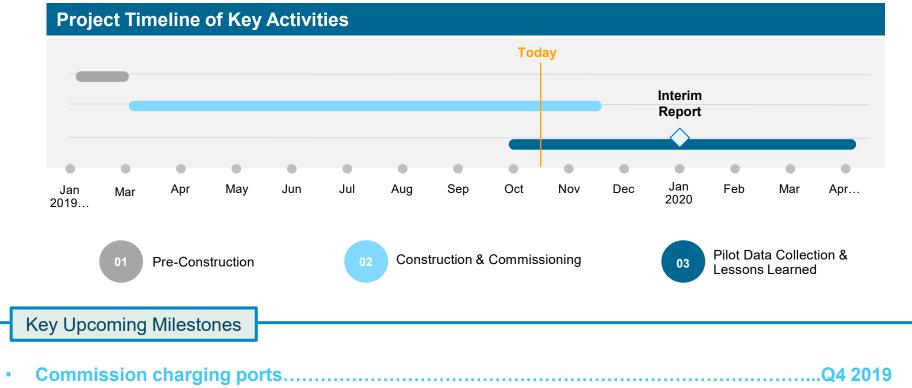
- Facility is located in and serves a Disadvantaged Community
- Facility is **2.2 million square feet**
- Facility has roughly 313 dock spaces
- Current fleet
  - Consists of 664 trucks
  - 232 trucks with eTRU units capable of running on diesel or electricity
- Plan of 360 eTRU ports now, with total of 550 – 600 eTRU ports if pilot is success

### **Project Scope**

- Deployment of 25 electrified receptacles for eTRU connection (each 15-17 kW, adding a total load up to 425 kW)
- Demonstrate building off of customer owned infrastructure
- Demonstrate minimizing fuel costs by reducing diesel idling
- Understand deployment of eTRU technology and impact of site operations



# Idle Reduction Technology Project Timeline



Begin data collection and evaluation......Q4 2019

	High Level Pilot Goals	
eTRU Technology Adoption	Minimizing Fuel Cost	Readiness for Fleet Ready Program

# PRP Broad Learnings

### **MD/HD Technology**

MD/HD charging and electric vehicle technology is still in development and experiencing growing pains.

- RTD's on route chargers offline for several months due to various issues.
- RTD's electric buses require customization of operating system and multiple fixes.
- PUSD's electric buses non-operational for extended periods due to issues.



Early adopters invest in early products in the market with limitations.

• RTD and PUSD adopted early technology products with limited capacity buses and chargers, as well as less sophisticated technology.



Transit agencies are exploring but have not yet invested in battery energy storage systems at scale.

• RTD has found very few sister transit agencies who have invested in a battery storage system.

# PRP Broad Learnings

### **Customer Partnerships with Vendors and the Utility**

Dedicated technical support from electric vehicle and EVSP vendors are necessary for customer success.

- RTD and PUSD staff do not yet have sufficient training and knowledge to support their electric fleet.
- Customers rely on vendors to resolve issues impacting their operations.

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Customers do not know the steps to work with their utility to install the infrastructure they need for electrification.

- RTD seeks to understand the infrastructure required to enable full fleet electrification.
- PUSD did not have full knowledge of processes and requirements for their renewable interconnection in support of their fleet electrification.

# PRP Broad Learnings

### **Electric Fleet Charge Management**

# Early MD/HD EV technology design require workarounds to optimize charging.

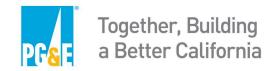
- RTD's new bus depot configuration does not allow use of on-route chargers if state of charge is below 40% or above 80%, nor do they charge at full capacity on-route.
- PUSD's electric bus ejects the charger when plugged in without charging, requiring workaround to enable smart charging.



MD/HD fleets such as Transit Agencies and Schools do not have route flexibility, posing challenges with Demand Management Software.

• The current demand management software set up does not allow RTD to charge past the cap, imposing challenges when RTD requires charging to run a route.

# **Home Charger Installer Project**





# **Home Charger Information Resource Pilot**



- 1. Remove barriers to installation of residential EVSE through education and seamless installation process
- 2. Improve outreach to DAC customers by offering resources in Spanish and Chinese



# **Home Charger Installation Checklist**

# Existing customer installation checklist includes:

- Electrical assessment
- Electrical rate and meter selection
- Contact PG&E for service change
- Arrange for electrical work

# Performed utility benchmarking to determine best practices to improve check-list

# Follow this step-by-step guide to install your EV charger

Electric Vehicles (EVs) have two types of residential chargers: Level 1 and Level 2. For faster charging at home, install a Level 2 charging station. Follow this installation checklist:

# **1** Get an electrical assessment of your home.

Consult an electrician to assess whether your electrical panel has capacity for a Level 2 charger. Upgrades and permits at your expense may be necessary. The EV manufacturer may also offer a home assessment as part of your purchase. The electrician can also install a dedicated 240v circuit to serve the Level 2 charger if your panel does not have the necessary capacity.

#### Siga esta guía paso a paso para instalar su cargador para EV

Hay dos tipos de cargadores residenciales para vehículos eléctricos (EV, por sus siglas en inglés): Nivel 1 y Nivel 2. Para una carga más rápida en el hogar, instale una estación de carga de Nivel 2. Siga esta lista de instalación:

# Obtenga una evaluación eléctrica de su hogar.

Consulte a un electricista para evaluar si su panel eléctrico tiene la capacidad necesaria para un cargador de Nivel 2. Podría ser necesario realizar actualizaciones en su hogar y obtener permisos por cuenta de usted. El fabricante del EV también podría ofrecerle el servicio de evaluación de su hogar como parte de su compra. Si su panel no tuviera la capacidad requerida, el electricista también puede instalar un circuito de 240v asignado para dar servicio al cargador de Nivel 2.

### Conducted Utility Benchmarking Analysis to Determine How to Improve Existing Home Charger Installation Check-list

**Purpose:** Reviewed utilities and CCAs with similar EV programs to assess charger installation information

### Summary of Benchmarking Analysis:

- Total review of 15 CCAs and utilities nationwide
- Review focused on 4 key components:
  - 1. Connect directly to EVSE installers
  - 2. Targeted information on home charger installation
  - 3. Information offered in multi-lingual options
  - 4. Information easy to understand

### **Results**:

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- Utilities offered examples of well-developed individual components related to home charger installation
- No utility provided a comprehensive source of installation guidance encompassing the 4 key components listed above

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### **Examples of Utility Benchmarking Analysis**

#### **Georgia Power:**

- Comprehensive charger
   information
- Pre-qualified EV Charging Installers
- Links to third-party charging guides



### Florida Power and Light:

Straightforward translation tools

La recarga de vehículos eléctricos nunca ha sido tan fácil ni tan barata





### **Sacramento Municipal Utility District**

Embedded home installer tools

What do you need help with?

Electric Vehicle Charging Station Installation | Need Something Else?

Submit and Get Matched to Prescreened Vehicle Charging Station Installers

Install an Electric Vehicle Charging Station

What is the location of your project? (Enter Zip Code)  $^{\star}$ 

Postal Code

#### Southern California Edison

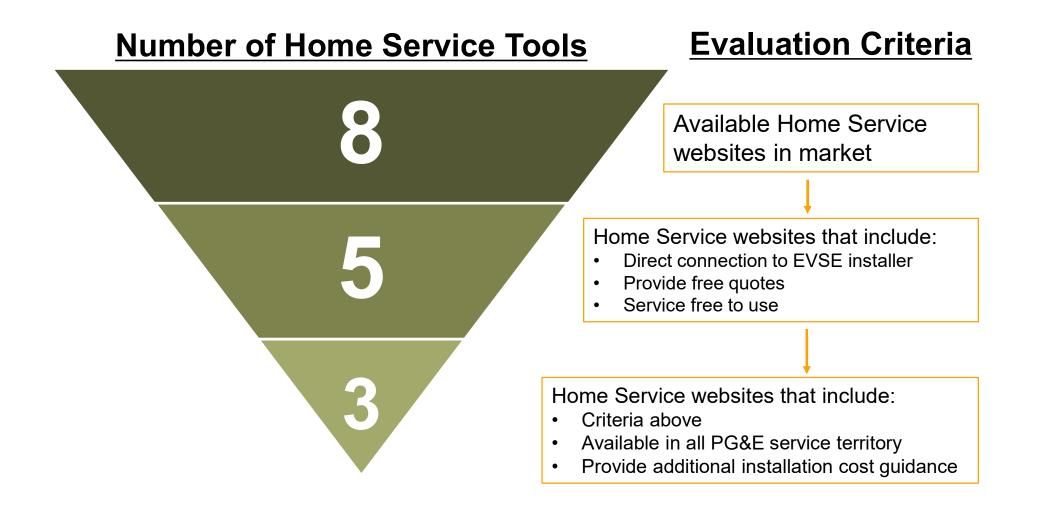
 Talking points for customer to engage with an installer

#### Working With Your Electrician

#### Things to discuss:

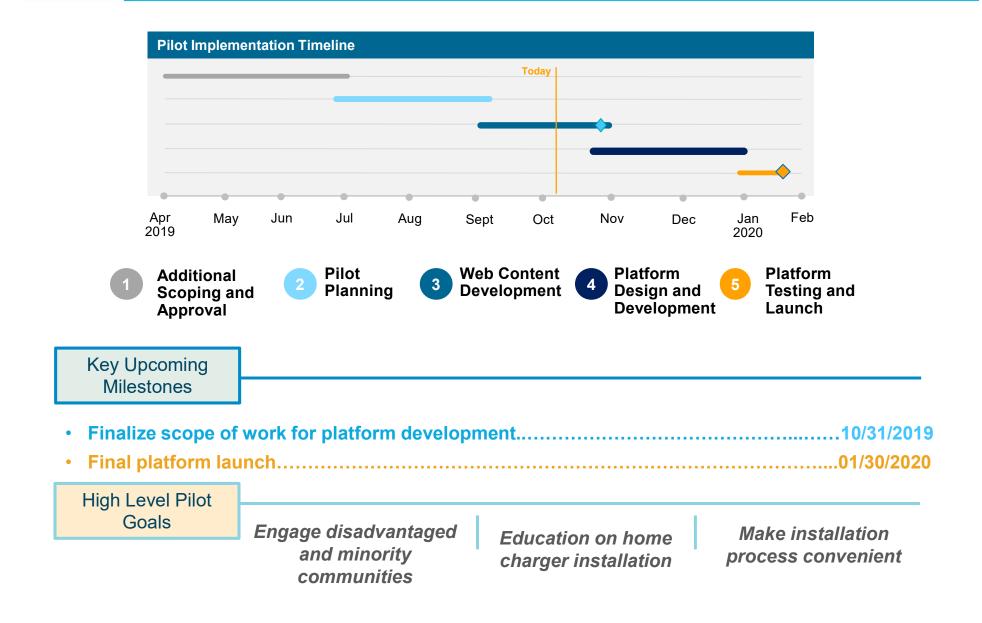
- The type of EV you have
- Where you'll park your EV
- The type and speed of charger you want
- The length of your charging cord





## Home Charger Information Resource Pilot

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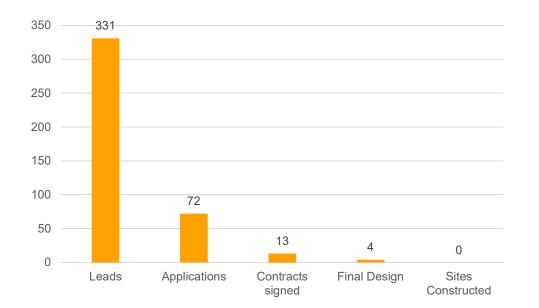
# SB 350 Standard Review Projects



# **EV Fleet**



## **Customer Acquisition Metrics – Applications**

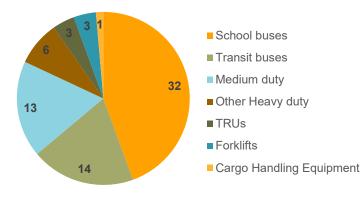


### Highlights

- As of Q3 2019, PG&E has contacted 331 leads to increase participation in the program
- Of those, 72 have submitted applications and 13 have signed contracts
- The below pie charts give a breakdown of the applications per market segment and the number of vehicles estimated to be procured by these customers

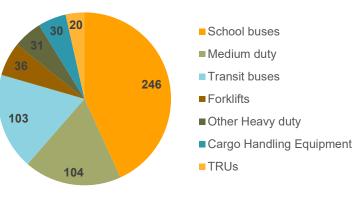
### Applications per market segment

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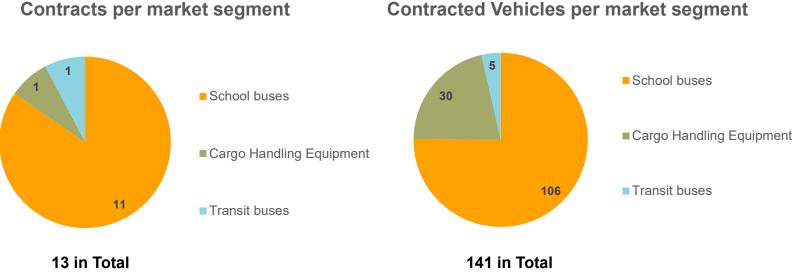
72 in Total

#### Vehicles per market segment

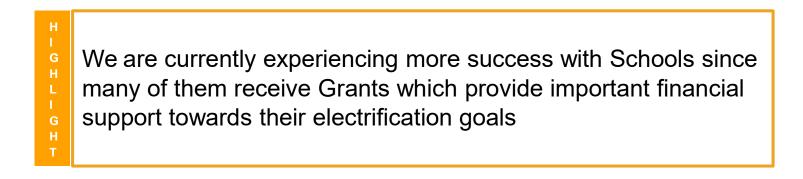


570 in Total

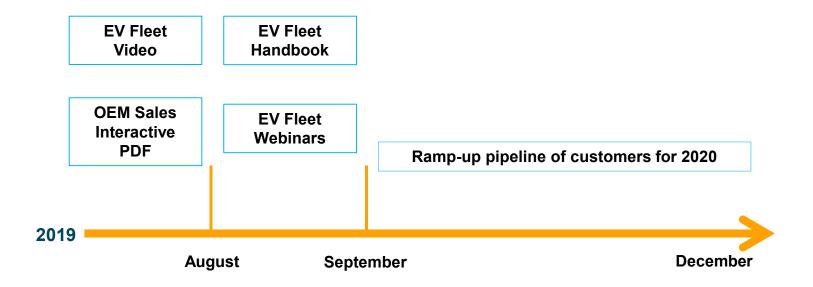
### **Customer Acquisition Metrics – Contracts** PG<mark>8</mark>E



**Contracted Vehicles per market segment** 



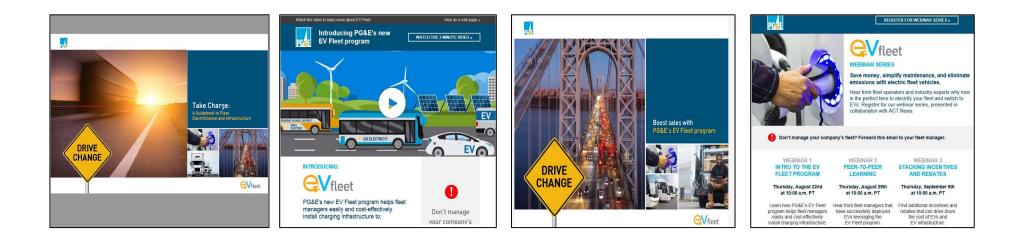




Webinar 1: We had 444 sign ups and 198 attendeesWebinar 2: We had 450 sign ups and 138 attendeesWebinar 3: We had 274 sign ups and 174 attendees



## **Marketing and Outreach Efforts**



### **EV Fleet Handbook:**

https://www.pge.com/pge\_global/common/pdfs/solar-and-vehicles/your-options/clean-vehicles/charging-stations/evfleet-program/PGE\_EV-Fleet-Guidebook.pdf

### **EV Fleet Video:**

https://www.pge.com/en\_US/large-business/solar-and-vehicles/clean-vehicles/ev-fleet-program/ev-fleet-program.page



## **Current Approved EVSE Vendor List & Next Steps**

Current Vendor List			
SemaConnect	EV Connect	Evgo	EvoCharge Inc.
Tritium	ABB	OpConnect	evGateway
Liberty plug- ins	BTCPower	GreenWealth	
Nuvve	Greenlots	ChargePoint	
Siemens Energy Inc.	Kitu Systems	EV-Box North America	

### New Vendor Approval Plan

PG&E, Southern California Edison, Southern Company, and Exelon are collaborating with EPRI to achieve the following high level goals in an effort to vet and approve new EVSE vendors into the program:

- Form a Requirements Working Group for EVSEs
- Develop a Product Requirements
   Document
- Vet and approve vendors based on finalized requirements
- Develop and maintain the list of equipment/technologies that have met the requirements
- Stand-up or transfer work to an organization to continue to develop and maintain the list



EV Fleet's primary focus for 2020 is to increase its customer base:

- Develop sector-specific messaging or materials
- Develop paid media campaigns
- Organize open-house series or webinars to bring OEMs, EVSE Vendors, Customers, Funding Agencies, etc. together
- Building additional tools (e.g. Total Cost of Ownership tool) to better support and help customers in their decision making process
- Collaborate with grant agencies like CARB, BAAQMD, CEC, etc. to better educate customers and support their funding needs

# **EV Fast Charge**

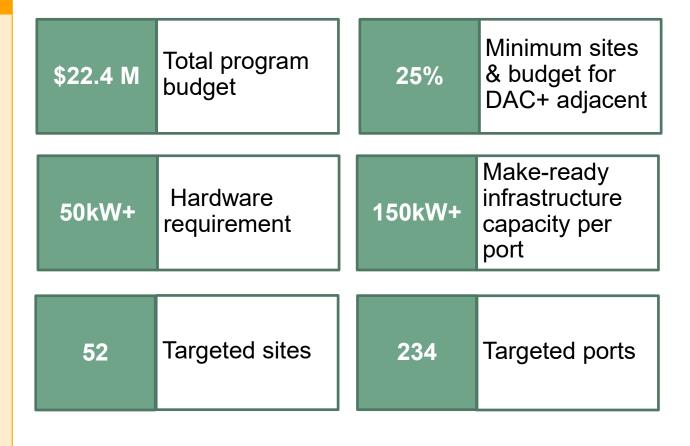


# Program Overview

## Key Program Features

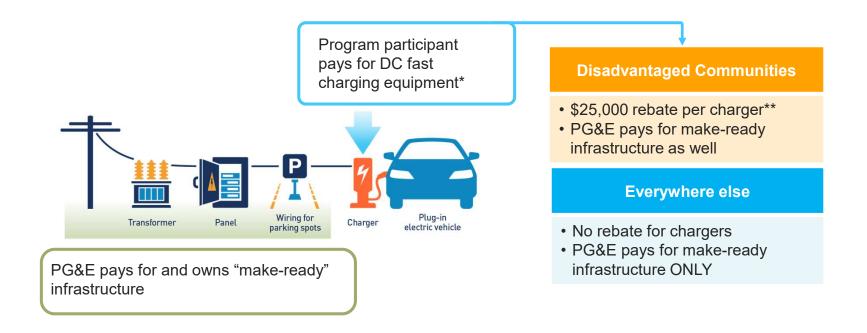
- Light-duty vehicles
- Publicly available chargers
- PG&E pays for and owns make-ready infrastructure
- EVSE owned by site-host, EVSP or 3<sup>rd</sup> Party
- Participation limited to topranking sites

## Fast Charge Highlights by the Numbers



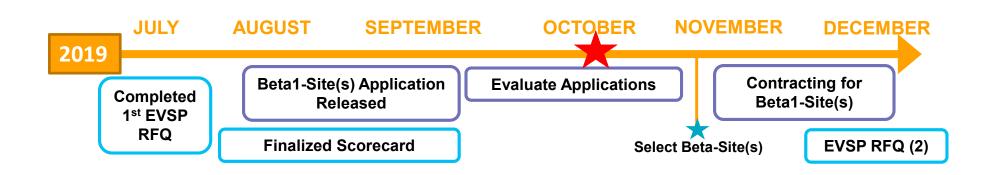
# PGSE How it works

## PG&E pays for a significant portion of total costs



\* DC fast charger can be owned by customer, charging equipment vendor, or other third-party. PG&E can not own chargers. \*\* Rebate amount not to exceed full cost of charger equipment and installation costs, subject to reduction at PG&E discretion.

# **EV Fast Charge Timeline – 2019**



## **Qualified EV Service Providers**

The following 8 EVSP are qualified based on the Spring 2019 RFQ. The next opportunity to qualify will be in November 2019.

- Chargepoint
- EVgo

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- EV Connect
- EvGateway
- Greenlots
- Tritium
- Verdek
- Volta



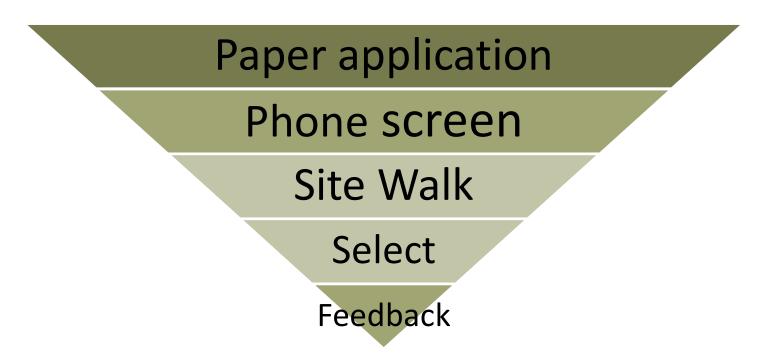




# PG<mark>&</mark>E

## **Beta Site Application & Process**

- Qualified EVSPs only
- Application window open from August 22 September 20
- Excel based with ~50 questions excluding basic contact information
- Questions related to charger plans, site amenities, anticipated utilization, customer timelines, and overall fit



## **Scoring the Paper Application**

### Overall



- Application Completeness
- DAC or DAC Adjacent
- Load Mgmt. Capabilities
- Program Fit
- Estimated Utilization

**Property Characteristics** 

- Amenities and Availability
- Restrooms

### **Project Dependencies**

- □ Timeline alignment
- □ Site Host Authorization
- □ Site Host Flexibility

### **Site Design Characteristics**



- Availability of three-phase circuit at property
- New Transformer Required (assuming desired number of chargers on application)
- □ New Step Up Transformer Required
- □ Approximate Feet of Trenching Required to the Most Usable Stall Area
- □ Space for New Electrical Equipment in the Most Usable Stall Area
- □ Level of Work Required in Most Usable Stall Area to be ADA Compliant



## **Applications Received**

### **Beta 1 Application Results**

- 1 EVSP Submitted
- 4 Total Applications Received
- 2 different customers
  - 1 Retail
  - 1 Business park
- 3 of 4 sites located in DACs
- Charger levels all 125kW or less

### **DAC Map & Site Host Applications**





## Feedback from EVSPs After Beta 1 Application

## **Overall**

- Application process 'relatively simple'
- Application was 'inclusive but not tedious'
- Concerns over program requirements

Feedback we can act on	Feedback we can't act on
<ul> <li>Customer consent form</li> <li>Chargers per site cap</li> <li>Too short of a window to complete application</li> </ul>	<ul> <li>Load management requirement</li> <li>Small scope for Beta round</li> <li>Allowing stations to be public</li> </ul>



## **Preliminary Lessons Learned & Next Steps**

### **Lessons Learned**

- EVSP sales pipelines and technologies are still developing in the Fast Charge market
- More education needed for EVSPs on program specifics
  - DAC vs DAC adjacent rebate
  - Load management terminology
- DAC rebate appears to be a major driver of early applications

### **Next Steps**

- Continue evaluating applications and executing on Beta1 launch
- 2) Adjust application requirements
  - Incorporate **Beta2 launch** into timeline
  - Conduct additional **training** for EVSPs
- 3) Release **Beta2** application in Q1 of 2020
- 4) Share **program collateral** and web links to support EVSPs



