I don't ever see anyone coming out to maintenance anything...

OK.

...so it's very scary for me because I have everything I love in this home.

So we've now implemented drone technology.

How is that safe for me?

It enhances the inspection, so it allows us to see things faster. Your safety is the most important, and if you're feeling unsafe, that's not okay.

It doesn't feel like that in our hearts. I mean, it's worrisome.